

The Emergency Family Shelter in Belltown serves women with children under 18, and was run by Seattle's Union Gospel Mission in partnership with another organization from December 2012 until April 2017. It is an overnight shelter only, open 5 p.m. to 7 a.m. on weekdays and 3 p.m. to 8 a.m. on weekends, though guests receive day center services at a separate location. The shelter holds 48 people, generally 18 adult women and 30 children (17-19 family units). Guests may enter the shelter up until 8:30 p.m., and during the evening hours are able to shower, eat dinner, and participate in volunteer and staff led activities. They also work with staff on housing, employment, and childcare needs. Families live in communal space, with individual sleeping spaces separated by curtains. There are 2 staff members on-site at all times to facilitate the shelter schedule, assist families with needs, and manage any conflicts that might arise.

Total Families Served (Dec. 2012-April 2017)

Total unique families served: **812 – average 184/year**

Total individuals (women and children): **2, 238 – average 507/year**

Average emergency visits per year Dec. 2012 – April 2017): 22

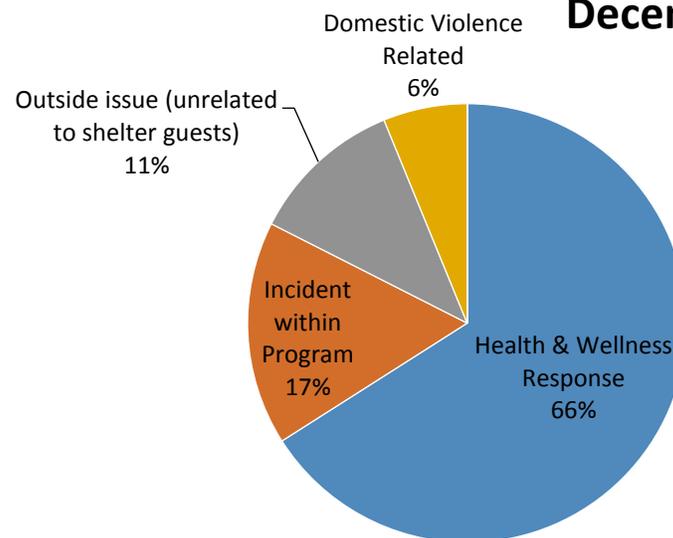
- Health & Wellness: **15**
- Incidents within Program: **4**
- Outside issues (unrelated to shelter): **2**
- Partner Related: **1**

Emergency responder visits (Dec. 2012 – April 2017): 97 total

- **Health & wellness: 66% (64 totals)**
 - *Medical emergency: 52*
 - *Child welfare checks: 9*
 - *Non-emergency fire calls: 3*
- **Incident within program: 17% (16 total)**
 - *Conflict between staff and guests: 10*
 - *Conflict between guests: 4*
 - *Complaint from neighborhood store: 1*
 - *Guest returning to shelter with injury: 1*

- **Outside issue: 11% (11 total)**
 - *Incidents involving outside individuals unrelated to shelter guests. This shelter is located in the Belltown area of Seattle, which has a high instance of crime and drug activity. These calls pertain to unsafe situations happening on the street outside of the shelter in which staff requested police intervention for the safety of guests, volunteers, and staff entering the shelter. They also include medical calls for individuals on the street in medical distress. They are solely the result of incidents related to the local area, and would not be present for a shelter in a different neighborhood.*
- **Domestic violence/partner related: 6% (6 total)**
 - *Report of past domestic violence (abuser not in the area): 2*
 - *Domestic violence abuser seen in the shelter area: 3*
 - *Guest's partner showing up at shelter (not a domestic violence situation): 1*

Emergency Family Shelter December 2012 - April 2017



The following is a specific report of each type of emergency visit occurring at the Belltown shelter site.

2017 (January-April)

Total emergency responder visits: 5

- *Medical emergency: 4*
- *Child welfare checks: 1*

2016

Total emergency responder visits: 12

- *Medical emergency: 7*
- *Conflict between shelter guests: 3*
- *Child welfare checks: 2*

2015

Total emergency responder visits: 35

- *Medical emergency: 15*
- *Conflict between staff and guest: 5*
- *Child welfare checks: 4*
- *Non-emergency fire calls: 2*
- *Report of past domestic violence (abuser not in the area): 2*
- *Domestic violence abuser seen in the area: 2*
- *Outside issue (unrelated to shelter guest): 2*
- *Guest returning to shelter with injury: 1*
- *Conflict between guests: 1*
- *Complaint from neighborhood store: 1*

2014

Total Emergency Responder Visits: 30

- *Medical emergency: 19*
- *Outside issue (unrelated to shelter guest): 7*
- *Conflict between guest and staff: 2*
- *Child welfare checks: 1*
- *Partner of guest coming to shelter (not a domestic violence situation): 1*

2013

Total Emergency Responder Visits: 15

- *Medical emergency: 7*
- *Conflict between staff and guest: 3*
- *Outside issue (unrelated to shelter guest): 2*
- *Domestic violence abuser in the area: 1*
- *Child welfare checks: 1*
- *Non-emergency fire call: 1*