

# Human Services Element Policies Draft 1.1

- No narrative or graphics included in this draft.
- Policies have been re-numbered. “FW” means Framework Policy.

#	Existing Text	Existing, Updated, or New, with existing policy number if applicable	Proposed New Language / Deletion	Purpose / Impacts
<b>Framework Policies</b>				
<b>FW-46</b>	Improve the welfare and independence of Redmond residents by supporting the availability of human services to all in the community.	Updated FW-46	Create a community in which all members have equitable opportunities to meet their basic physical and behavioral health, economic and social needs, and enhance their well-being.	
<b>FW-47</b>	Ensure that human service programs reflect and are sensitive to all in the community.	Updated FW-47	Ensure that programs reflect, and are responsive to, the needs of the community.	
<b>Human Services Element Policies</b>				
<b>Category: Access and Equity</b>				
<b>New</b>	n/a	New Becomes the new HS-1	Support the community response to human service needs. <ul style="list-style-type: none"> <li>• Fund community agencies for the provision of services.</li> <li>• Collaborate with other city departments</li> <li>• Involve the city in direct delivery of human services when delivery is consistent with a department’s mission or when the city is one of the most equitable providers, or effective providers, or there are no other qualified providers.</li> </ul>	Speaks to expanded role of human services in providing “direct service”. Community values the acknowledgment the expanded role of homeless outreach.
<b>HS-1</b>	Support the provision of a continuum of human services, from preventive to remedial, focused on ensuring that residents are able to be self-sufficient, contributing members of the community.	Updated HS-2	Partner with service providers to ensure that anyone of any race, culture, age, ability, language, or income level can easily access the services they need to support a high quality of life.	Expand capacity and improve equity.

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HS-2	Encourage agencies serving Redmond residents to make their services as accessible as possible.	Deleted		Integrated into old HS-1
New	n/a	New Becomes the new HS-3	Support access to the services, resources, and opportunities for people who have experienced past and current inequities to bring out the full potential of everyone in our community.	Embed equity in decision-making, policy development, funding decisions, etc. PSRC-MPP-RC-2
New	n/a	New Becomes the new HS-4	In coordination with other city departments, facilitate activities that promote community-building and community well-being where all feel welcome and safe.	Address expanded role of human services.
New	n/a	New Becomes the new HS-5	Work to promote culturally and linguistically appropriate and equitable services for the community.	Embed equity in decision-making, policy development, funding decisions, etc. KC-FW-6
HS-4	Work with the Human Services Commission to promote increased awareness of local need for human services through community education and outreach. Support a stronger and more coordinated local response from the faith, business, school and service communities.	Updated Becomes the new HS-6	Increase awareness of resources and emerging trends through community education and outreach. Provide information in a variety of formats to ensure equitable access to information.	Expanded process to include more participants.
New	n/a	New Becomes the new HS-7	Support human services which can bring services to the populations in need, rather than requiring people to come to the service location, to reduce access barriers.	Improves equity.
<b>Category: Funding Acquisition and Resource Gathering</b>				
New	n/a	New Becomes the new HS-8	Provide funding to local non-profit agencies serving the broad range of needs of extremely low-, low-, and moderate-income Redmond community members.	Expand capacity and improve equity. Emphasize Redmond intent to ensure that we continue to support a broad range of services (support meaning fund, as

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				often funding can be specific to initiatives or certain priorities).
<b>HS-7</b>	Utilize available Community Development Block Grant (CDBG) funds in support of affordable housing and other needed community projects.	Existing, No Change Becomes the new HS-9	Utilize available external funds and resources in support of affordable housing, human services, and other needed community projects.	Simplified to a broader high-policy level.
<b>New</b>	n/a	New Becomes the new HS-10	Encourage partnerships and programs that will increase climate resilience for populations who are disproportionately impacted.	Addresses impacts of climate change on vulnerable populations.
<b>HS-6</b>	Work to increase the base of both public and private resources to support programs providing human services with a focus on strategic investments.	Updated Becomes the new HS-11	Work to increase the base of both public and private resources to support programs providing human services.	Simplified to a broader high-policy level.
<b>New</b>	n/a	New Becomes the new HS-12	Invest in subregional infrastructure and capacity to support people experiencing homelessness or at risk of becoming homeless. This includes coordination with entities responsible for oversight of King County's homeless system to ensure that subregional needs are met.	Support capacity to serve people suffering from homelessness.
<b>Category: Capacity and Program Improvements</b>				
<b>New</b>	n/a	New Becomes the new HS-13	Support efforts to ensure adequate infrastructure and service capacity remains in Redmond.	Addresses challenge of acquiring new and preserving existing human service providers due to the challenging economic conditions. Redmond/EKC (e.g., non-profits have difficulty operating in Redmond due to costs, shortage of mental health professionals, etc.).
<b>New</b>	n/a	New Becomes the new HS-14	In coordination with other city departments, foster comprehensive, appropriate, and proactive responses for	Address expanded role of human services.

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			individuals or households experiencing crisis or instability.	
<b>HS-5</b>	Monitor changes in local human services needs and priorities in an ongoing way and adjust the City's response as appropriate.	Updated Becomes the new HS-15	Regularly monitor trends and changes in the human service landscape, with direct input from those impacted, to guide the City's response, priorities, and strategies.	Monitoring to improve effective and efficiency.
<b>New</b>	n/a	New post PC  Updated Becomes the new HS-16	Pursue land use policies, development regulations, and funding, to foster the integration of human service providers into areas with other community services and amenities to increase access to and reduce stigma associated with human services.	Address expanded role of human services. Improves resiliency, sustainability, and equity.
<b>Category: Collaboration</b>				
<b>New</b>	n/a	New Becomes the new HS-17	Empower the Human Services Commission by: <ul style="list-style-type: none"> <li>• Encouraging diverse representation.</li> <li>• Reducing barriers to participation on the commission.</li> </ul>	Embed equity in decision-making, policy development, funding decisions, etc.
<b>New</b>	n/a	New Becomes the new HS-18	Participate and provide leadership in local, regional, state, and national initiatives that may achieve efficiencies and innovation to address systemic challenges.	Embed equity in decision-making, policy development, funding decisions, etc. KC-PF-18 Effective use of resources, leveraging of other efforts where we would participate and not "reinvent the wheel"
<b>New</b>	n/a	New Becomes the new HS-19	Advocate at the federal, state and county level to support community well-being.	Strengthens regional outcomes and local support.
<b>New</b>	n/a	New Becomes the new HS-20	Collaborate with, and involve into the decision-making process, the people that would be most impacted by those decisions.	Embed equity in decision-making, policy development, funding decisions, etc.

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				Incorporate voice of those impacted in addressing and design of programs.
<b>HS-3</b>	Work with others throughout King County to determine potential areas for cooperative planning, funding, and administrative oversight of human services systems and programs wherever there is promise of increased efficiency or improved delivery of service.	Updated Becomes the new HS-21	Build partnerships with neighboring cities, the County, faith communities, community-based organizations, the school district, businesses, and others to strengthen the delivery of services.	Increase partnership efficacy. Embed equity in decision-making, policy development, funding decisions, etc. KC-PF-18
<b>New</b>	n/a	New Becomes the new HS-22	Seek opportunities to engage with and support youth.	Improves equity and strengthens community resilience.

## Human Services Policies in Other Elements

The list of policies in elements other than the Human Service element are policies which **may** need updates to meet Human Service goals.

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<b>Land Use Element Policies</b>				
<b>LU-14</b>	Encourage the provision of needed facilities that serve the general public, such as facilities for education, libraries, parks, culture and recreation, police and fire, transportation and utilities. Ensure that these facilities are located in a manner that is compatible with the City's preferred land use pattern.	Existing	-	-
<b>LU-15</b>	Support equitable delivery of and access to human services by allowing these uses in suitable locations and encouraging their creation through incentives or bonuses and other innovative measures.	Existing	-	-
<b>Urban Center Element Policies</b>				
<b>UC-10</b>	Use public-private partnerships to meet public facilities and service needs, such as utilities, transportation, parks, beautification, civic and other improvements. Encourage public private partnerships to meet human services needs as well.	Existing	-	-