



# Healthy and Sustainable

We value a healthy environment that supports an active community

Outcomes	Environmental preservation responsibly balanced with growth	Climate action goals achieved through green practices and policies	Places and programs that support an active and involved community
Dashboard Indicators	<ul style="list-style-type: none"> <li>Percentage of total Redmond land area covered by tree foliage</li> <li>Percentage of drinking water quality tests that meet compliance regulations</li> <li>Freshwater Water Quality Index</li> </ul>	<ul style="list-style-type: none"> <li>City of Redmond community-wide greenhouse gas emissions (metric tons)</li> </ul>	<ul style="list-style-type: none"> <li>Recreation expenditures per capita</li> <li>Percentage of residents and employees in Redmond that have convenient access to outdoor sports and fitness facilities from their residence or office</li> </ul>
Objectives	<p><b>Objective 1:</b> Use the City's environmental and park plans to guide strategic investments and partnerships that support a healthy and sustainable environment and community</p> <p><b>Objective 2:</b> Provide engagement, education and outreach opportunities to promote actions that preserve the natural environment</p> <p><b>Objective 3:</b> Measure performance to improve service delivery and program effectiveness</p> <p><b>Objective 4:</b> Support efforts that improve the sustainability of natural resources and the community's ability to connect with the natural environment</p> <p><b>Objective 5:</b> Maintain Redmond's quality of life and healthy local ecosystem through compliance to local, state and federal environmental regulations</p> <p><b>Objective 6:</b> Inspect, clean and maintain infrastructure to prevent pollutants from entering streams and groundwater</p> <p><b>Objective 7:</b> Provide activities, recreation and spaces to gather and celebrate our diverse community and learn with each other</p>		



# Safe and Resilient

We value a thriving community where all people feel safe

<b>Outcomes</b>	<p>Effective emergency prevention strategies</p>	<p>Well-executed emergency responses</p>	<p>Comprehensive investigations that provide appropriate resolutions</p>
<b>Dashboard Indicators</b>	<ul style="list-style-type: none"> <li>• Fire Protection Class rating</li> <li>• Fatal and serious injuries per year on all roads per 1,000 residents</li> <li>• Building code effectiveness grading schedule</li> </ul>	<ul style="list-style-type: none"> <li>• Violent and property crimes per year per 1,000 residents</li> <li>• Percentage of fires confined to object or room of origin</li> <li>• Cardiac arrest survival rate</li> </ul>	<ul style="list-style-type: none"> <li>• Police case clearance rates are equal to or more than the Washington State average</li> </ul>
<b>Objectives</b>	<p><b>Objective 1:</b> Use the City's Police, Fire, Comprehensive Emergency Management, Transportation Management Plans and the City's Comprehensive Plan to guide programs and develop partnerships</p> <p><b>Objective 2:</b> Develop programs and seek opportunities to partner and collaborate with the public in creating a trusting, self-reliant and safety-conscious community</p> <p><b>Objective 3:</b> Measure performance to improve service delivery and program effectiveness</p> <p><b>Objective 4:</b> Provide Public Safety programs that educate for and emphasize crime deterrence and prevention of fire, infrastructural and medical emergencies</p> <p><b>Objective 5:</b> Properly train and equip personnel dedicated to responding to emergencies</p> <p><b>Objective 6:</b> Ensure that the Redmond Municipal Code, and Standards and Specifications required by development or public projects is updated as needed</p> <p><b>Objective 7:</b> Invest in infrastructure preservation and replacement across the City to maintain the current level of service, reliability and safety of capital assets and provide timely and cost-effective replacement</p>		



# Strategic and Responsive

We value a City that is welcoming, service oriented and fiscally responsible

<b>Outcomes</b>	Fiscally responsible organization	Welcoming, innovative and continuous-learning culture	Leadership that aligns community needs with strategic planning and City operations	
<b>Dashboard Indicators</b>	<ul style="list-style-type: none"> <li>Bond Rating</li> </ul>	<ul style="list-style-type: none"> <li>Turnover Rate</li> </ul>	<ul style="list-style-type: none"> <li>Community Satisfaction Rating</li> </ul>	<ul style="list-style-type: none"> <li>Trend in Price of Government</li> </ul>
<b>Objectives</b>	<p><b>Objective 1:</b> Use the Long-Term Financial Strategy and the Community Strategic Plan to guide the City in fiscal matters</p> <p><b>Objective 2:</b> Connect with the local and regional community through broad and inclusive communication and public engagement strategies</p> <p><b>Objective 3:</b> Measure performance and improve service delivery and program effectiveness</p> <p><b>Objective 4:</b> Leverage City financial resources with matching grants and partnerships that support and benefit the community</p> <p><b>Objective 5:</b> Continue to develop strategies that advance the City towards its goals, mission, vision and values</p> <p><b>Objective 6:</b> Use asset management, performance measurement and data to drive decisions regarding City operations, capital expenditures, policy and strategic initiatives</p> <p><b>Objective 7:</b> Modernize and maintain key business applications and external facing systems</p>			



# Vibrant and Connected

We value a well-planned and supported community that provides a sense of place

Outcomes	A transportation system that supports multi-modal movement of people and goods	City services and programs that enhance quality of life and community prosperity	City services and future growth facilitated by high-quality public infrastructure and facilities
Dashboard Indicators	<ul style="list-style-type: none"> <li>Mobility Report Card: Ratio of Redmond's transportation supply to transportation system demands (i.e. concurrency)</li> </ul>	<ul style="list-style-type: none"> <li>Number of attendees at City-produced events</li> <li>Ratio of supply of affordable homes to demand of affordable homes</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance Report Card: Pavement condition, facility condition, incidence of water main breaks and sewer overflows</li> <li>Business Longevity: The number of active businesses in Redmond that have held a Redmond business license for seven years or more</li> <li>Dwelling units in urban centers as percentage of the current comprehensive plan goal</li> </ul>
Objectives	<p><b>Objective 1:</b> Use the City's Transportation Master Plan, Parks Master Plan, Utilities Strategic Plan and Facilities Master Plan to guide investments for ongoing development and maintenance of the City's infrastructure and public facilities</p> <p><b>Objective 2:</b> Plan and produce events and art to connect the community and share a greater understanding of Redmond's diversity</p> <p><b>Objective 3:</b> Promote a welcoming community, civic partnerships and volunteer opportunities to address community needs and human services</p> <p><b>Objective 4:</b> Increase units of housing supply and variety accessible to all income levels that is aligned with anticipated demand</p> <p><b>Objective 5:</b> Support well-managed public infrastructure, facilities, and technology infrastructure, with long-range planning, asset replacement, maintenance and upkeep to meet level of service expectations</p> <p><b>Objective 6:</b> Promote the use of alternative modes of transportation and invest in transportation infrastructure and programming that supports a variety of modes and choices</p> <p><b>Objective 7:</b> Support the development community and local businesses by creating and maintaining an environment that is inviting to do business in</p>		