

Service Units

Service units are the categories of service that you will be contracted to provide. For each service, you will need to decide what the measurement will be. For example, you may choose to provide Adult Day Care and measure the number of hours of service, or the number of days, or the number of individuals served each month. Food might be measured by the number bags distributed by a food bank, or the number of meals provided, or other measure that makes sense for your program. Whatever you propose, the service unit needs to be the same across cities, however the number of units will most likely vary for each city.

Adult Day Care

Advocacy

Basic Needs Supplies

Case Management

Child Care

Chore Services/In-Home Care

Clothing Bank

Counseling (e.g., Mental Health, Domestic Violence, Substance Abuse, Housing, Employment)

Crisis Line

Dental Care

Drop-In Visit

Early Learning

Employment Services

Financial Aid

Food

Home Visit

House Rehabilitation

Information and Referral

Interpretation/Translation

Legal Services

Medical Care

Mentoring

Outreach

Placement

Shelter

Support Group

Technical Assistance

Tenant Services

Therapeutic Day Care

Training/Workshops/Classes

Transitional Housing

Transportation

Tutoring

Youth Services

Measurements

15 minutes
30 minutes
60 minutes
90 minutes
120 minutes
Appointment
Assessment
Bed night
Bundle of items
Contact
Day
Group session
Household
Individual
Item
Meal
Miles
One-on-one
session
One-way trip
Phone call
Pound of food
Round trip
Visit
Voucher