Redmond's
COMMUNITY CENTERS
Let's create the future NOW

Community Priorities for the Future of Redmond's Community Centers

April 2017

Acknowledgements

Stakeholder Group Members

Alec Weintraub
Angela Birney
Arnie Tomac
Belinda Zeitouni
Cheryl Claux
Dean Tyler
Jane Wither
Jennifer Martyn
Jessica Lambert
Joe Townsend
Kaitlin Alayo
Kit Craig
Levi Casto
Lorraine Masse
Matt Gallagher
Melissa Brown
Michael & Marilyn Bloodgood
Peter Hendry
Rachel Smith
Risa Coleman
Shaila Khan
Siri Bliesner
Stacey Blakney
Tanika Kumar Padhye
Tom Sanko
Tracy Kvietkus

Mayor

John Marchione

City Council

Hank Margeson, President
Kim Allen, Former Vice-President
John Stilin, Vice-President
Hank Myers
David Carson
Byron Shutz
Angela Birney
Tanika Kumar Padhye

Parks & Trails Commission

Joel Cherkis, Chair
Heather Sheffer, Vice-Chair
Aaron Knopf, Former Chair
Gary Smith
Gregg Gottgetreu
Kerry Monterey
Shailee Jain
Tom Sanko

Arts & Culture Commission

Jane Wither, Chair
Victoria Bartow, Vice Chair
Lara Lockwood, Former Chair
Amy Mayes
Cheri Rudolph
Kris Shankar
Risa Coleman
Savita Krishnamoorthy
Stephane Boss

Staff Liaisons

Maxine Whattam
Rachel Van Winkle
Carolyn Hope
Ken Wong
Lisa Maher
Jeanne Justice

This report was prepared by EnviroIssues and City of Redmond staff.

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City of Redmond WASHINGTON

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Executive Summary

In October 2016, the City of Redmond initiated a public engagement effort to educate the community about challenges and opportunities facing Redmond's Community Centers. After two months of outreach to raise awareness about the project, the City sought the community's opinions on the level of urgency to take action, priority spaces and locations, and funding options for community centers.

Throughout the process, which engaged more than 3,600 community members, the City convened a stakeholder group. The stakeholders assisted in the public engagement effort and distilled the data collected from the broader community into a set of recommendations that are presented in this report. In April, representatives of the stakeholder group received motions of support from the Parks & Trails and Arts & Culture commissions to present the recommendations to City Council. On April 11, 2017, representatives from the stakeholder group will present the recommendations presented in this report to City Council and seek the Council's endorsement of the recommendations and commitment to implement them.

Values

Redmond's Community Centers contribute to a high quality of life. Regardless of whether community members are users of the City's community centers or not, the community believes community centers are central to:

- Building community across neighborhoods
- Building community across cultures
- Providing space and activities for teens to build skills
- Providing space and activities for seniors to be active and healthy
- Providing children with skill building and new experiences in arts, fitness, and group activities

The stakeholder group synthesized feedback from the community into a set of recommendations for City Council, which align with these community values. Their recommendations are summarized below.

Recommendations

Urgency: Within five years, provide community center(s) to meet Redmond's most urgent needs

Spaces: Meet Redmond's needs for priority spaces, including:

- Aquatics and fitness
- Flexible spaces for cultural arts and events
- Flexible community spaces for meetings, classes, and gatherings

Partnerships: Explore a variety of partnership models

Location: Locate future community center(s) in Downtown and the Marymoor subarea of Southeast Redmond

Funding: Develop a funding package that leverages funding from a variety of sources, such as city funds, grants, private contributions, partnerships, and a possible property tax increase

Community Engagement: Continue strong communications about progress and engage the community in interim decisions throughout the process

Next Steps

The stakeholder group is committed to continuing their work through the alternatives analysis phase, and recommends that City Council take the following actions toward implementing these recommendations:

Action	Deadline
Endorse the stakeholder group recommendations	April 11, 2017
Develop a public communications program	Immediately
Authorize the analysis of alternatives	2Q 2017
Lead an investigation of partnership opportunities	4Q 2017
Develop a plan that will support and interim continuity of services	4Q 2017
Define a financing plan for the preferred alternative	1Q 2018

Chapter 1: Introduction

Introduction

1.1 Purpose

The City of Redmond is planning for the future of Redmond's Community Centers to ensure the spaces available meet current and future programming needs, and have the flexibility to respond to our growing and changing community. This report summarizes a community engagement campaign that will shape the future of Redmond's Community Centers.

Today, the City provides recreation, fitness, and cultural arts programming in four existing community centers: Old Redmond Schoolhouse Community Center (ORSCC), Redmond Pool at Hartman Park (Redmond Pool), Old Fire House Teen Center (Teen Center), and Redmond Senior Center (Senior Center). Our community members value our centers and programs, which provide places to build relationships across neighborhoods and cultures and provide opportunities for growth and healthy lifestyles.

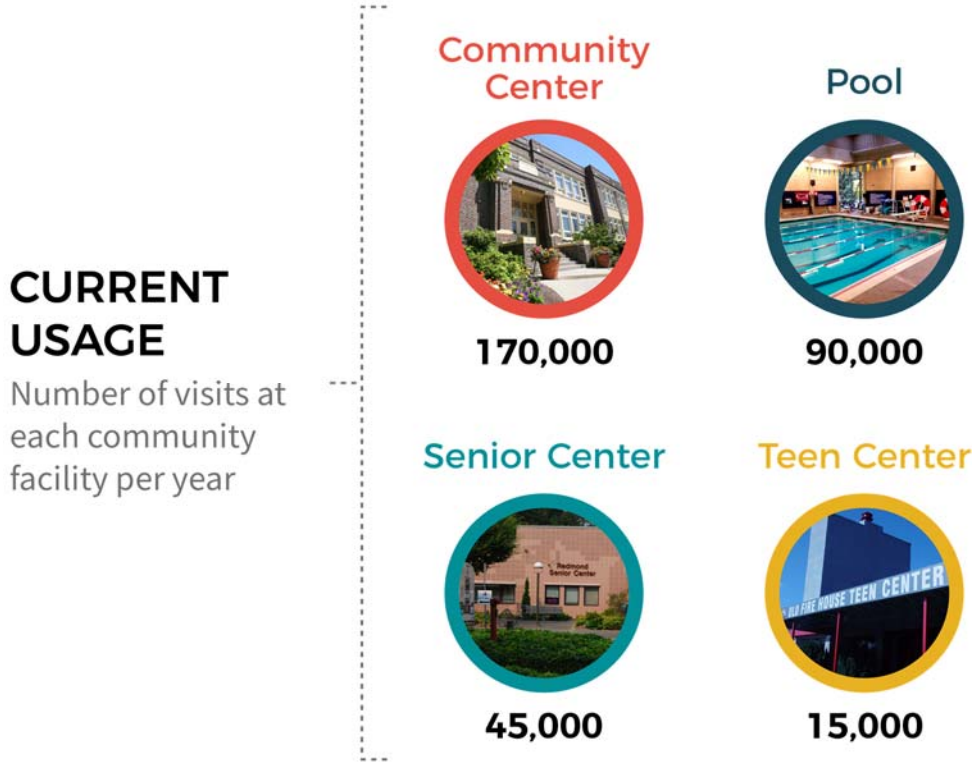


Figure 1

After several years of assessing the physical condition of the four community centers, market conditions, and community demand for services, the City Council wanted to ensure community support for potential future significant investments in Redmond's Community Centers. Therefore, City Council asked staff to conduct a broad-reaching, inclusive public outreach campaign that would examine the following key topics:

- Community values and priorities about community centers in Redmond
- The sense of urgency to renovate, replace, or develop new community centers in Redmond
- Priority spaces needed in community centers
- A preference for one or more centers
- The desired locations of community centers
- Whether partnerships should be considered in the development and/or operation of community centers
- Types of funding mechanisms the community would support

The City Council was also motivated to answer these questions as more information became available about the condition of the community centers and other risks, including:

- Redmond Pool is on "life support" maintenance. The costs to reinvest in the pool outweigh the replacement costs. Further, the current aquatics spaces do not meet the needs of the community
- The Teen Center has failing structural and mechanical systems
- The Senior Center needs renovations, mechanical system replacement, and expansion to accommodate growth in programs
- The Lake Washington School District (LWSD) needs space for preschool programming to accommodate its growing school population and is working with the City to transition City programs out of ORSCC by June 2018
- Redmond's Community Centers do not meet our community members' needs due to capacity constraints and the lack of key spaces such as aquatics, fitness, and cultural art and events spaces

The goal of this community engagement campaign was to hear from as many community members as possible so that feedback would be reflective of Redmond's diverse populations, various user groups of the existing community centers, and non-users.

1.2 Approach

The City of Redmond hired EnviroIssues, a public engagement consulting firm, to assist with the community engagement campaign. EnviroIssues provided third-party facilitation of a stakeholder group, marketing and communications strategy, support for the project, and public engagement strategies and resources over three active project phases. Some guiding principles of this effort included:

- To actively listen to the community
- To share information with the community
- To engage the community through a variety of methods
- To provide transparency throughout the process

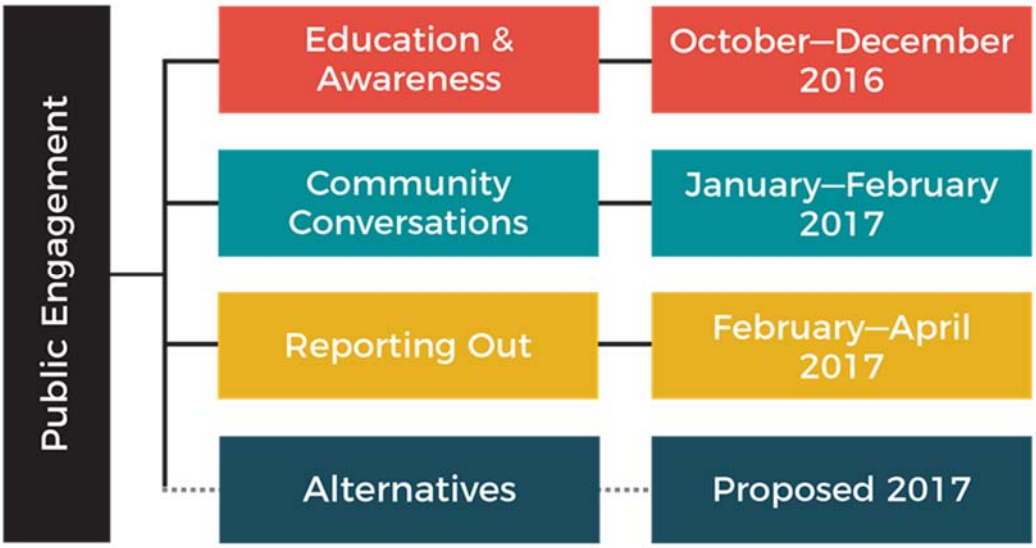


Figure 2

1. Education and Awareness

The project began in late October 2016 with the rollout of Phase 1, the Education and Awareness campaign. The goal of this phase, which lasted through early December 2016, was to raise awareness about the status of the existing community centers in Redmond and invite the community to provide feedback. Activities during this phase included:

- Launching the project website and online poll
- Convening the stakeholder group
- Distributing branded materials throughout Redmond, including yard signs, posters, table tents, and information cards
- Tabling and conducting intercept surveys at community events
- Meeting with community groups to share information about the status of the community centers and upcoming community conversations
- Sharing information via City newsletters, press releases, and social media

Figure 3

2. Community Conversations

Phase 2 featured active data gathering and listening through "community conversations" held from December 2016 to early March 2017. During this period, staff conducted outreach to diverse groups, target populations, and the stakeholder group to identify community values and preferences regarding the future of Redmond's Community Centers. Community input was solicited through a variety of engagement methods detailed in the next section.

3. Reporting Out

During Phase 3, from March to April 2017, the stakeholder group and staff summarized data, developed recommendations, and prepared the report for the community and City Council that will be delivered on April 11, 2017. At this presentation, members of the stakeholder group will ask City Council to begin the next phase of the project – the alternatives analysis phase—where the project team will propose options for delivering on the recommendations for the community to consider.

1.3 Methods of Engagement

The project team employed numerous methods of community engagement, including: convening a stakeholder group, hosting community conversations, soliciting feedback on the website through an online poll and email comments, engaging with people out in the community through hosting information tables at community events and use of an intercept survey, facilitating focus groups, and conducting a statistically valid telephone survey. By offering a variety of engagement opportunities, the team sought inclusivity and the diverse opinions of as many people as possible. Figure 4 shows the number of people that provided input from each engagement effort during the Awareness and Education and Community Conversations phases.

Figure 4

Stakeholder group

The City of Redmond and EnviroIssues convened a stakeholder group of close to 30 community volunteers representing the various interests of aquatics, fitness, athletics, seniors, teens, families, arts and culture, community groups, renters, and program partners. The City sought volunteers to participate in the group and invited some members to fill gaps in representing user groups, neighborhoods, and key demographics. The stakeholder group met once during each phase of the project (three times in-person) with an additional virtual meeting in late February 2017.

During the first meeting, the stakeholder group developed shared values relating to Redmond's Community Centers, including:

- **Community wellbeing** – Health, fitness, wellness, enrichment, fun
- **Inclusion** – Diversity of cultures, beliefs, and abilities; community-building; shared space for a variety of experiences
- **Affordability** – Accessible opportunities for all socio-economic levels

Figure 5: Stakeholder Group Shared Values

These shared values were the foundation of how the stakeholder group worked together to:

- Provide their perspectives on Redmond's Community Centers
- Be a bridge to the broader community to support the community dialogue
- Become informed community representatives and share information through their networks
- Provide access and entree to community groups and cohorts
- Facilitate community conversations
- Listen to and digest feedback from the community to develop recommendations for the Parks and Trails Commission, Arts and Culture Commission, and City Council that reflect the community's insights, expectations, and values in addressing the challenges of Redmond's Community Centers

The stakeholder group is committed to continuing their work in advising the City Council, Parks and Trails Commission, and Arts and Culture Commission on next steps in the Redmond's Community Centers process. The list of stakeholder group members can be found in the acknowledgements on page 1.

Education & Awareness

In total, the City has had conversations with about 1,450 people since the onset of the project. From October to December 2016, the City of Redmond hosted 16 meetings and events to educate community members about the challenges and opportunities facing Redmond's Community Centers and gather initial feedback to gain an understanding of their priorities and values. More than 900 people participated. These events were used to encourage people to discuss the issues with staff and stakeholders, participate in intercept polls, take the online poll, and attend the future community conversations.

Oct 27	Redmond Historical Society
Nov 3	Parks and Trails Commission
Nov 9	Sports & fitness groups at ORSCC
Nov 10	Arts & Culture Commission
Nov 15	Northstar HOA
Nov 15	YABA at the Teen Center
Nov 17	RYPAC
Nov 17	Senior Advisory Committee
Nov 19	Poultry Predictor
Dec 3	Redmond Lights
Dec 4	Explorer Community School PTA
Dec 7	Planning Commission
Dec 10	Tabling at ORSCC
Dec 10	Tabling at Redmond Town Center
Dec 12	PBAC
Dec 12	Human Services Commission

Figure 6: Education & Awareness Meetings & Events

Poultry Predictor participants show their support for a new indoor/outdoor pool

A pool-goer writes his idea for the future of Redmond's Community Centers

Jan 4	One Redmond Foundation Board
Jan 4	Library Board
Jan 6	Kiwanis
Jan 9	Imagine Overlake
Jan 11	Senior Center Tabling
Jan 12	Redmond Pool tabling - Redmond vs Eastlake Meet
Jan 12	Farrel-McWhirter Riding Club
Jan 14	Historic Society
Jan 15	HUB Parents
Jan 17	Senior Center Conversation
Jan 18	Aquatics Community Meeting
Jan 19	Senior Advisory Committee
Jan 25	Avondale Neighborhood - Summerwood
Jan 25	Library Tabling
Jan 30	Open Meeting - ORSCC
Feb 1	Redmond Middle afterschool program
Feb 1	Community Discovery Day
Feb 1	Jazzercise
Feb 6	Friendly Village
Feb 7	Emerald Heights
Feb 8	Open Meeting - Redmond High
Feb 9	Senior Center Indian Lunch
Feb 9	Rotary
Feb 13	Open Meeting - Audubon
Feb 15	Open Meeting - Downtown
Feb 21	Open Meeting - Rose Hill Middle
Feb 22	Open Meeting/ Arts Organizations - VALA
Feb 23	Open Meeting - Soul Food
Feb 27	Open Meeting - Highland Middle
Feb 28	Teens from high school
March 1	Methodist Church

Figure 7: Education & Awareness Meetings & Events

Community Conversations

In January and February 2017, staff and stakeholders facilitated 31 community conversations throughout the city (see Figure 7), involving more than 535 participants. After a quick overview of the challenges facing Redmond's Community Centers, these meetings gave participants a chance to discuss the issues with other members of their community and provide feedback on the key project questions. For the discussion guide and worksheet used in the facilitated conversations, please see Appendix A.

Project website and online poll

The City of Redmond hosted a project website and an online poll on the Redmond's Community Centers website from October 2016 through February 15, 2017. The poll questions asked participants if the existing centers were meeting their needs and about their priorities for spaces and location for a future center(s). The website and poll questions were shared widely through City publications, social media, and via a banner on the homepage of the City of Redmond website and Active Net. A total of 1,209 unique poll responses were submitted (see Appendix B for the results of the online poll).

Intercept surveys, tabling events, and posters at community centers

To raise visibility about the status of the existing community centers, staff distributed materials, answered questions and conducted short intercept surveys on iPads at four community events, including: the Poultry Predictor 5K Run and Walk, Redmond Lights, opening day for basketball at ORSCC, Redmond Town Center, and a swim meet at the Redmond Pool. A total of 285 intercept surveys were completed (see Appendix C). Staff also handed out materials about community conversations and collected paper versions of the online poll at Redmond Senior Center and the Redmond Library. At these events and for several months at each community center, staff also solicited comments on large poster displays. The posters summarized the status of each community center, then asked participants to write their top priority for the future of Redmond's Community Centers.

Focus groups

EnviroIssues facilitated three focus groups in January and February 2017. All three sessions were held at ORSCC. The focus groups provided participants the opportunity to express their awareness of issues and priorities and to describe what information is valuable to them in forming their opinions about the future of Redmond's Community Centers.

A total of 27 participants participated over three evening sessions, with two of the groups made up of subpopulations that can be typically harder to reach: renters and lower-income residents (see Figure 7). Participants were recruited and screened through an online survey and phone calls. Please see Appendix D for the Focus Group Summary Report.

Date	Criteria for Attendance	Participants
Jan 25	Renters	9
Jan 26	General population, Redmond residents	10
Feb 2	Incomes <$50K	8

Figure 8: Focus Group Composition

Telephone survey

EnviroIssues and the City of Redmond developed a 15-minute questionnaire that was administered by telephone to a statistically valid sample of current Redmond residents (N=400). This survey was conducted from February 21 – 24, 2017 by an independent market research company, Mountain West Research. Participants were called from purchased lists of residential telephone numbers and a registered voter list. The voter list was purchased with built-in weighting for gender, age, and zip code. Voters were called first knowing that the list would result in more completed surveys per hour. When the voter list was exhausted, additional calls were made to a residential list of people living in Redmond. It is estimated that about 85 percent of all completed surveys were conducted with registered voters. The completed surveys were weighted by neighborhood to match the City's residential population in ten neighborhoods. With N=400 surveys, the results are statistically valid citywide with a margin of error +/- 5%.

The telephone survey was an effective approach to reach deeper into the community, reaching households that were not necessarily active users of the community centers and/or may not have already participated in the online poll, intercept surveys at public events, or community conversations. Please see Appendix E for the topline responses from the telephone survey.

1.4 Background

Since 2009, the City of Redmond has been exploring how to renovate, expand, or replace its four existing community centers. Several studies have been completed that provide a good analysis of existing conditions, market conditions, and community priorities for spaces. This information is helpful in understanding the baseline and opportunities to evaluate in the future. However, the purpose of the current work is to be open minded about other options and to design solutions that are strongly supported by the community.

The following is a summary of the studies; the complete documents are available on the project website.

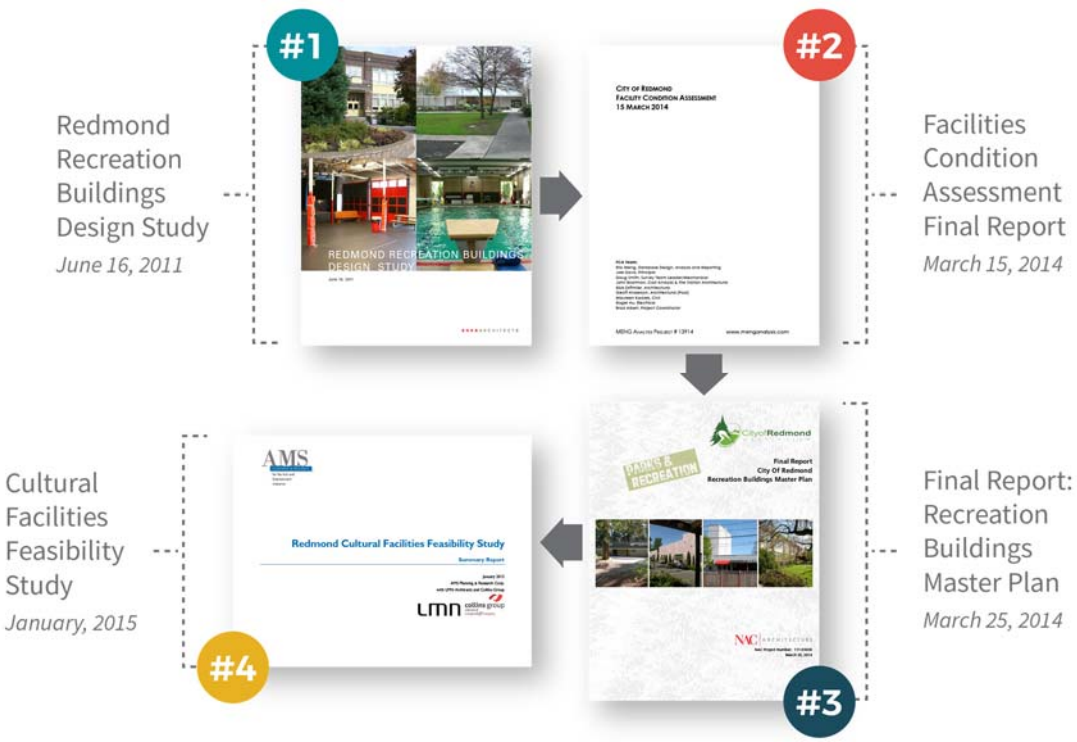


Figure 9

2009-2011 Recreation Buildings Design Study & Citizen Survey

SHKS Architects and team evaluated the condition of buildings, assessed the market and community demand for recreational services, consulted with the community through a statistically valid survey, and provided recommendations. The recommendations included:

- Replacing the ORSCC and Redmond Pool on a new site with leisure pool and fitness spaces
- Renovating and expanding the Senior Center and Teen Center
- Further evaluating the feasibility of performing arts space

2013-2014 Facilities Condition Assessment

The city hired MENG Analysis to evaluate the condition of all 20 of the City's buildings, rate their condition, and estimate costs for observed deficiencies and future maintenance and replacement costs.

2014-2015 Recreation Buildings Master Plan

NAC Architecture followed up on the recommendations from the Recreation Buildings Design Study & Citizen Survey by evaluating sizes, programs, operating models, sites, costs of construction for a new combined recreation and aquatics facility, a new teen center, and an expanded Senior Center. Multiple sites and concepts were considered. Throughout the master planning process, staff consulted with the community through focus groups and public meetings.

2015 Cultural Facilities Feasibility Study

The 2011 Recreation Buildings Design Study, 2011 Comprehensive Plan policies, and the 2013 Downtown Cultural Corridor Master Plan identified dedicated arts and cultural facilities as a top community priority for the city. AMS Planning & Research evaluated the market demand for a cultural arts facility and the type of cultural infrastructure and programs that will best serve the Redmond community and accommodate future growth. Staff consulted with the community through focus groups and public meetings throughout this process. The report proposed a flexible space of about 25,000 square feet for cultural arts performances, programs, classes, and exhibits that could be located in Downtown, Marymoor Subarea, or Overlake Village.

2016 Citywide Facilities Strategic Master Plan

A Facilities Strategic Master Plan is underway to provide guidance on how to best operate, maintain, and upgrade all city buildings in the short and long term. This effort will identify opportunities to make best use of City resources and accommodate future needs. A new community center could be the City's largest facility investment for the next 20 years, influencing the availability of land and funding for other facility's needs.

Lake Washington School District Capital Plan

In addition to these studies, another major factor that creates urgency for this work is the outcome of the 2015 LWSD capital planning process and the 2016 LWSD bond. Due to significant growth of the student body in Redmond, the LWSD engaged the community in developing options for adding new classroom space to the system. A recommendation was made to provide a centralized preschool program in the Old Redmond Schoolhouse, which was approved in the LWSD's 2016 bond package. LWSD is working with the City on a plan to transition recreation programs from ORSCC before the summer of 2018. The City will be able to develop a transition plan for the City- and community-based programs that use the ORSCC after the LWSD verifies space needs in early 2017.

Chapter 2: Key Findings

Key Findings

2.1 Urgency

Through our conversations with the community, we heard a clear sense of urgency about Redmond's Community Centers. Residents want the city to implement recommendations within five years and continue to provide a consistent level of service in recreation programming even if facilities are lost in the meantime. This urgency is evident in the community's valuation of its centers.

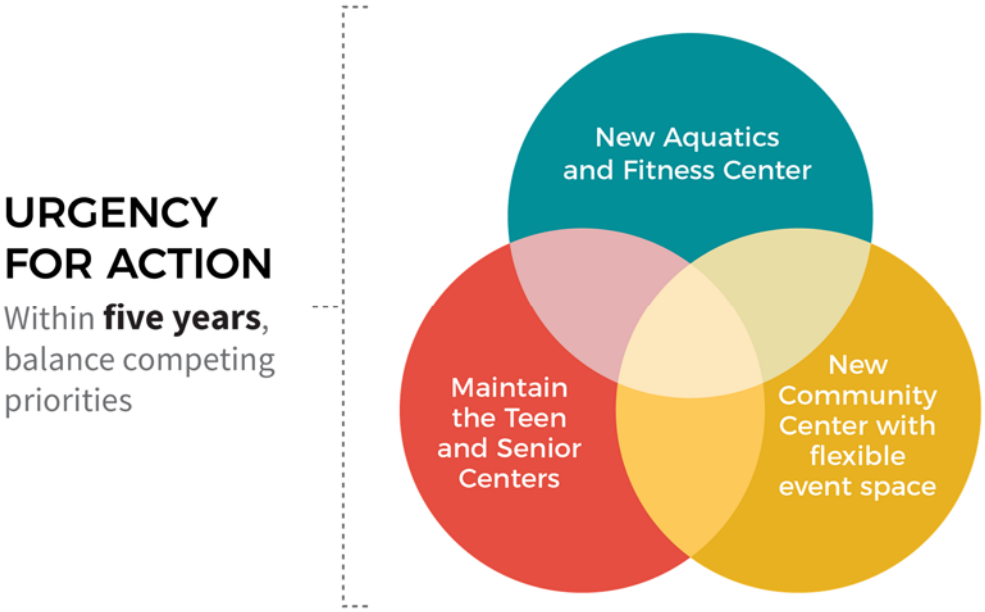


Figure 10

Community values

"The ORSCC lease ends in 2018 and there are a lot of programs and activities. What will happen? Why don't we have an interim/long term plan yet?"
– Focus group participant

Community centers are highly valued in Redmond by users and non-users alike. When asked about the value community centers bring to Redmond, residents surveyed via telephone agreed that centers provide benefits such as:

- Providing space and activities for seniors to be active and healthy (74%)
- Providing children with skill building and new experiences in arts, fitness, and group activities (69%)
- Providing space and activities for teens to build skills (67%)
- Building community across cultures (67%)
- Building community across neighborhoods (63%)

"I am very concerned about the future of the Redmond Hub, the program for young adults with developmental disabilities. This program has been a life saver for my son."
–Online poll respondent

Residents indicate that community centers contribute positively to what makes Redmond a great place to live. In their desire to maintain Redmond's quality of life, residents have come together to urge the city to support community centers as spaces to take care of seniors, children and teens, and build community across neighborhoods and cultures.

Continuity of services

"We need a plan, not just a Band-Aid for the situation."
– Focus group participant

There is strong support for the City to take immediate action to maintain the current level of services during the transition of ORSCC back to LWSD and the potential for Redmond Pool to close due to increasingly expensive maintenance issues. Citywide, about a third of residents have heard about the loss of ORSCC and the age and condition of the Redmond Pool. Once these and additional details were known, people expressed a need for urgent action whether they use the community centers or not. This also speaks to a need for City leaders to continue boosting awareness about current and pending problems threatening the sustainability of community center programs.

Current users of the centers are especially concerned about a potential discontinuation of classes and programs, such as adaptive recreation, Jazzercize, and swimming opportunities. Many referred to participating in past planning efforts and surveys led by the City with a sense of frustration that, after several years of planning, their beloved programs were still not secure. Community members want the City to come through with a strong interim action plan that will limit impacts to the current level of service while longer term plans for replacement and repair of community centers can be put in motion.

Replacement and renovation

In addition to immediate actions to protect current services held at Redmond's existing community centers, residents want to see the City of Redmond move forward with the citywide Facilities Strategic

Master Plan to address long-term maintenance and replacement needs and to plan for facilities that will address Redmond's projected long-term growth. The community telephone survey found that support for addressing replacement and renovation needs at the four existing community centers was at above 60 percent within the next 10 years.

2.2 Spaces

Redmond residents are interested in community center spaces that reflect community values, but do not have a strong preference if combined center with all spaces in one central location or two separate centers would be better. The cost and timing of one center versus two separate centers may ultimately be top factors as residents learn more about the Council's priorities and parallel facilities planning efforts.

Top spaces reflect community values

The eight spaces that ranked highest in the telephone survey correspond directly to the strong community value statements described above. All eight spaces were desired by at least 65 percent of all residents (see Figure 11). The most desirable facility or facilities would contain some combination of these features. Residents who participated in community conversations and online echoed many of the same priority spaces, such as aquatics and flexible meeting space. Other frequently mentioned spaces from community conversations included locker rooms, parking, and kitchen space.

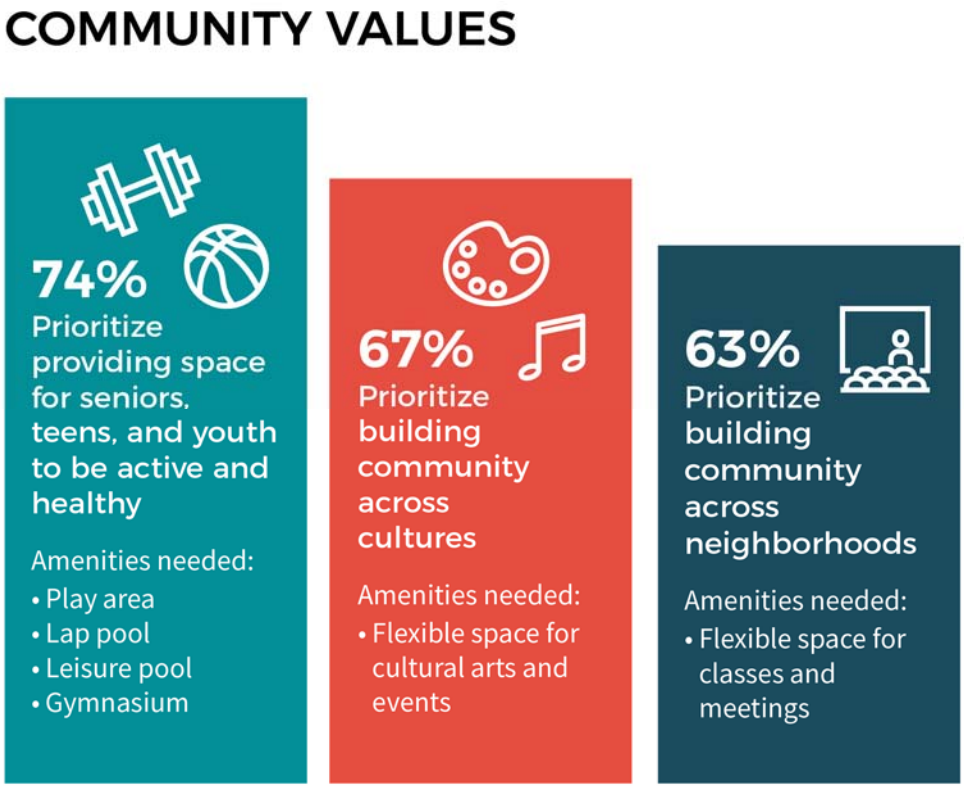


Figure 11

Split on one versus two community centers

Initial response to whether Redmond should build one center (with combined aquatics, fitness, and community meeting and events space) or two centers (one as a stand-alone aquatics and fitness center and a second with meeting rooms and arts and community events space), is mixed, with 47 percent in support of two centers, and 42 percent in support of one center. One in four people who completed the online poll said they were not sure when asked their preference for one combined community center or separate sites.

Focus group participants saw the benefits of both a larger center downtown, but also separate facilities with other distinct features, such as cultural arts. Arts enthusiasts in the community conversations echoed similar sentiments, expressing a desire for separation between cultural arts events and classroom space from fitness and aquatics facilities with the hope that art spaces would have a higher quality of design and a different location to separate such different uses with competing needs related to sound, storage, and use.

Location and access considerations also played a factor in people's responses, as a balance between convenience of one central location and the reality of enough physical space to accommodate adequate parking for a major community destination. Stakeholder group members also stated support for the need for flexibility in the number of facilities as we continue to evaluate partnerships and sites.

Additionally, current users and the greater community value the separation afforded by having separate senior and teen centers. However, the community and stakeholders recognize that these separate programs may exist in one larger building, on the same campus as another community center, or may change over time to be more integrated.

2.3 Partnerships

Across all methods of input, residents encourage the City to pursue partnerships for Redmond's Community Centers. Both operating and capital partners are intriguing at this stage. In fact, among telephone survey respondents, there was greater than 64percent support for all partnership types tested. Non-profit or corporate partnerships ranked the highest, with only a slightly lower interest in partnering with a regional entity or a shared-use partnership.

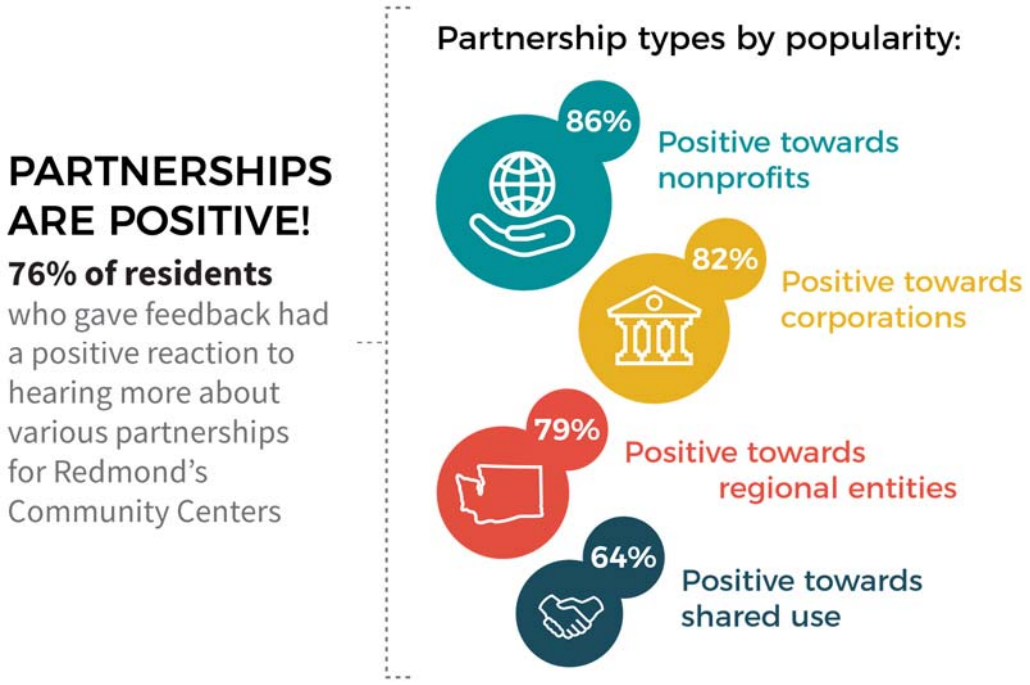


Figure 12

Make sure partnerships benefit Redmond

Redmond residents and current users of Redmond's existing community centers value how the City currently runs its programs, with some involving partnerships and some independently run. One minority opinion from the community is a concern that certain partnership models could result in added membership fees for Redmond residents or dilute the hometown, community feel of the community centers. Residents want strong Redmond ownership of any partnership, and ask City leaders to be transparent and thoroughly investigate the potential risks and rewards associated with any potential partnership affecting Redmond residents.

2.4 Location

Deciding where to site Redmond's Community Centers will undoubtedly be a challenge with increased residential growth in Redmond and rising land costs. However, the results of the community input clearly indicate Redmond residents want the community centers to be highly accessible by a variety of travel modes and show a strong preference for locations in Downtown and the new Marymoor Subarea of Southeast Redmond. In the telephone survey, more than 80 percent of residents named either Marymoor or Downtown as their first choice. Proximity to Downtown also ranked highly on the online poll (41 percent).

While people generally accept that the Overlake area is projected to grow to be one of the most populated regions of Redmond—with the future light rail expansion—most don't support major community center facilities there at this time. Overlake could be considered a future community center location, past the urgent five- to ten-year period most Redmond residents are currently concerned about.

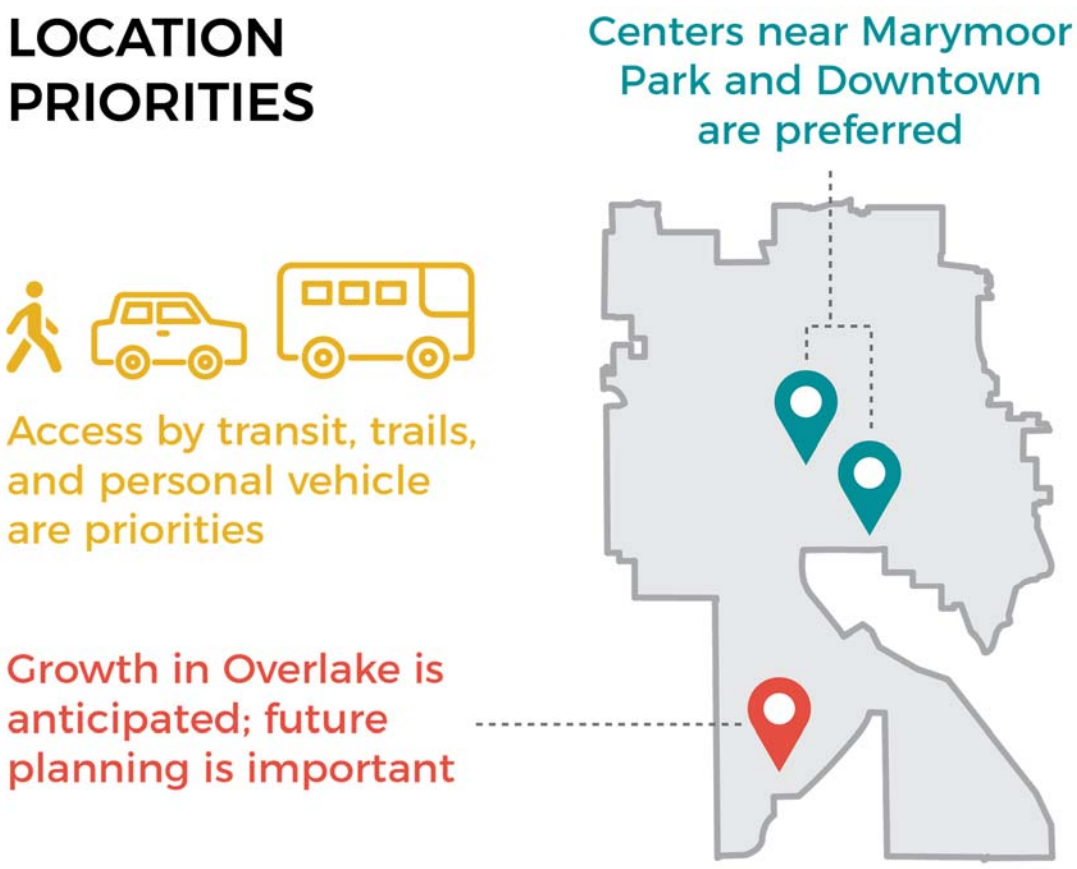


Figure 13

Accessible locations are a priority

The community values access by personal vehicle, transit, and trails while also valuing locations near other destinations for shopping and recreation. Furthermore, a community center located in a residential neighborhood was projected to cause congestion and impact street parking for residents. A strong 73 percent of telephone survey respondents answered that the City should prioritize a location near one of four future light rail stations that will open in Redmond over a neighborhood location that won't have a transit station.

Redmond Lights participants voice support for Redmond's Community Centers to be transit accessible

Transit access and parking are not mutually exclusive. Residents want the option to choose their travel mode. Among online poll respondents, parking was the most desired amenity identified by 67 percent of those accessing the online poll, followed by easy access by personal vehicle (45 percent). Easy access by public transportation (37 percent) and easy access to walk or bike (30 percent) were also in the top five responses. Redmond residents know their community is growing, and want to see assets like the community centers built somewhere that is easy to access.

"If it is not easy to get there and park, then it will not be enticing to use the facility."

– Online poll respondent

2.5 Funding

The majority of Redmond residents (77 percent) are willing to contribute personally toward a $26-40 million project, and some are willing to go even higher. Residents were asked to consider how much they would be willing to pay in additional annual property taxes to support some kind of community center project. The increase was based on $0.10 - $0.15 per $1,000 value of a $600,000 home, which is the average cost of a home in Redmond (see Figure 13).

Residents expect to be asked to contribute financially to support the future of Redmond's community centers. However, residents believe other resources and partnerships can be effective in keeping costs down and to make sure the community centers will be financially accessible to all.

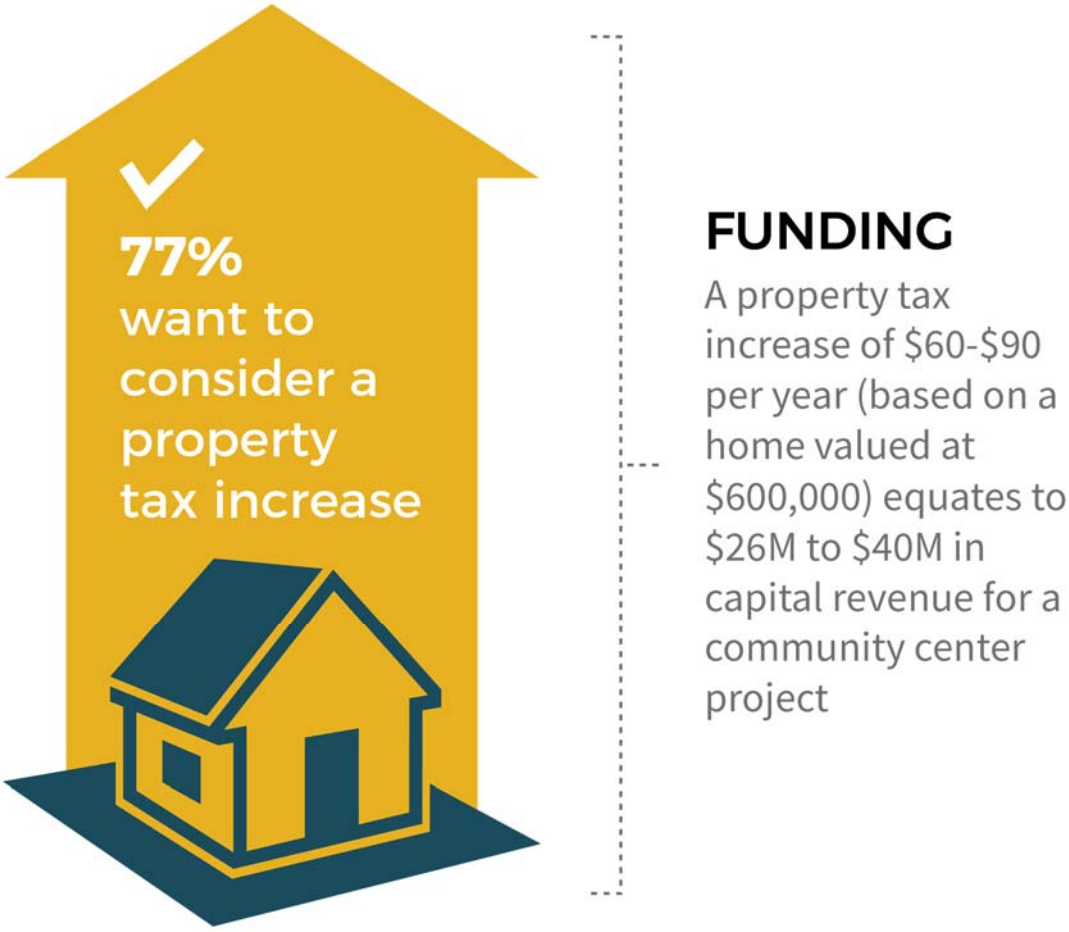


Figure 14

Accessibility for all a community value

Residents strongly value financial accessibility and want the community centers to be affordable to all. While there is high interest in new community center spaces, there is also a parallel call for the city to make financially responsible choices. The community wants Redmond to have updated and modern community centers, but not at the expense of high participant costs or membership fees that would exclude low-income users. Partnerships are seen as a key strategy for the City to finance new spaces without high costs to users.

"Whatever changes are made please keep in mind to keep it affordable and accessible to all income levels."
– Online poll respondent

Chapter 3: Recommendations

3.1 Recommendations

The recommendations in this chapter follow the key questions City Council asked staff to answer about community values and priorities for community centers in Redmond. The highlights of the recommendations include:

Urgency: Within five years, provide community center(s) to meet Redmond's most urgent needs

Spaces: Meet Redmond's needs for priority spaces, including:

- Aquatics and fitness
- Flexible spaces for cultural arts and events
- Flexible community spaces for meetings, classes, and gatherings

Partnerships: Explore a variety of partnership models

Location: Locate future community center(s) in Downtown and the Marymoor subarea of Southeast Redmond

Funding: Develop a funding package that leverages funding from a variety of sources, such as city funds, grants, private contributions, partnerships, and a possible property tax increase

Community Engagement: Continue strong communications about progress and engage the community in interim decisions throughout the process

The recommendations support the community's values relating to community centers, recreation programming, and cultural arts, including:

- Building community across neighborhoods
- Building community across cultures
- Providing space and activities for teens to build skills
- Providing space and activities for seniors to be active and healthy
- Providing children with skill building and new experiences in arts, fitness, and group activities

These recommendations were approved by the stakeholder group in their meeting on March 15, 2017. On March 30, 2017, the Parks & Trails Commission and Arts & Culture Commission jointly passed a motion encouraging City Council to accept the stakeholder group's recommendations and take immediate action to implement them.

3.1 Urgency

1. Provide, within five years – by April 2022, community center(s) to meet Redmond's most urgent needs, which are:

    - Aquatics and fitness
    - Flexible spaces for cultural arts and events
    - Flexible community spaces for meetings, classes, and gathering

    This five-year timeline must have interim milestones that are flexible enough to accommodate securing land, investigating and finalizing partnership opportunities, and development of a funding package.

2. Complete a long-term community centers plan for renovations and major maintenance of the Senior Center and Teen Center as part of the citywide Facilities Strategic Master Plan, which should be completed by the end of 2017. This plan would:

    - Detail urgent maintenance needs as well as ongoing "wear and tear"
    - Prioritize efforts to keep facilities open during construction and extend the life of the Redmond Senior Center and the Old Fire House Teen Center buildings

3. Support a process to address the needs for facilities and programming aimed at teens and older adults.

4. Finalize a plan that ensures the continuity of current programs and services and share it with the community within 6 months – by November 2017. The plan should be ready for implementation in accordance with the end of the City's lease on ORSCC and/or in the event of a change in operational status at Redmond Pool at Hartman Park.

The needs at the existing community centers require urgent action

3.2 Spaces

1. Provide spaces and programs that are of highest priority to the community, including but not limited to:

    - **Aquatics and fitness:** Lap pool, leisure pool, therapy pool, gym, fitness space, locker rooms and showers, indoor children's play area
    - **Cultural events**: Flexible space to host touring artists and local cultural arts groups for performances, events, and exhibits, which could also be rented for community events
    - **Classes and meetings**: Flexible community spaces for meetings, classes, and gathering

2. Envision creative and innovative ideas that serve the needs of the community today and are flexible enough to accommodate new programs or needs that aren't being offered currently. Redmond has an important opportunity to present a community centers plan that is not bound by current programs or facility types.

3. Design and operate spaces and facilities for inclusivity across all ages, abilities, backgrounds, and incomes.

4. Maintain flexible spaces for teens and seniors that enhance programming opportunities.

Flexible spaces for fitness and aquatics, cultural events, and classes and meetings are top priorities

3.3 Partnerships

1. Explore partnerships to provide cost efficiencies and evaluate new opportunities within a year. There is strong support for a variety of partnership models, including:

    - Capital funding partnerships
    - Service-level partnerships
    - Regional partnerships with other public agencies
    - Joint-use partnerships

2. Consider community priorities when evaluating potential partnerships. These priorities include:

    - The city retains overall ownership and control of land and operations
    - Partnership agreements meet the urgency of a five-year timeline
    - Partnership opportunities will benefit affected user groups and maintain the interests of the community

3. Actively engage with other Eastside communities and King County regarding regional aquatics facilities and encourage a work plan, schedule, location, spaces, costs, and programs that meets Redmond's needs. Otherwise, Redmond should evaluate its own, more comprehensive, aquatics facility.

City of Sammamish and YMCA partnered for capital investment to build the New Y in Sammamish. The City owns the building and YMCA operates and maintains it.

3.4 Location

1. Identify and secure existing public land or partner properties for community center(s) in Downtown and/or in the new Marymoor Subarea of Southeast Redmond due to proximity to future transit, trail development, and residential growth.

2. Prepare for future community center needs in Overlake. In the short term, evaluate potential partnerships and opportunities to serve the City's needs and continue communication with the community to raise awareness that Overlake is an urban growth center.

3.5 Funding

1. Develop a financing package that has strong community support and allows for project delivery within five years. This package may include a variety of funding sources such as: park impact fees, a property tax lid lift, grants, a non-profit fundraising organization, partner contributions, involvement from the business community, Capital Improvement Plan (CIP) funds, and a special taxing district.

2. Commit to clear communication with residents on all details related to funding alternatives when it comes to evaluating future project packages. For example, residents should be informed about estimated capital and operating costs, how a package relates to other taxes paid by the community, changes in the availability of federal, state or regional funding, costs to property owners, and expected pay-per-use calculations.

3.6 Community Engagement

1. Continue engagement with the community and the stakeholder group. The majority of stakeholder group members are committed to continuing their work through the next steps of planning for Redmond's Community Centers. The group is energized and expressed that many interim milestones are best achieved together.

   Examples of how the group would like to stay involved and continue to engage with the broader community include:

   - **Identifying the location opportunities and learning more about building renovation needs through the Facilities Strategic Planning process**
   - **Evaluating partnership opportunities**
   - **Reviewing proposals for building and amenity types and concepts**
   - **Evaluating costs and financing models and delivery methods**

   The stakeholder group looks forward to a productive and collaborative working relationship with the City to implement these recommendations.

2. Develop a Community Outreach Plan and Communications Plan for the next phase of work that focuses on sharing the facts of the project and feedback from the community, stakeholders, commissions, and City Council.

Members of the stakeholder group on a tour of the Old Fire House Teen Center

Appendices

Appendix A
Community Conversations – Sample Discussion Guide and Worksheet

Sample Discussion Guide

Begin with overview of problems for each of Redmond's Community Centers.
(*Slide show or handouts, depending on venue and number of people.)*

1. Establish rapport (*round robin discussion*)
    a. How many of you use one or more of Redmond's Community Centers?

2. Urgency
    a. What is your sense of urgency about these issues?
    b. What is your priority for repair or replacement of these facilities?

    Other possible questions (don't ask them all)
    c. If pool went away today how quickly do we need to address that?
    d. If the school district says yes we will need the whole building by June 2018 what do we need to do to fill that gap and how urgent is it?
    e. We've heard from many people that it is urgent that these problems be addressed.
    f. What issues do you think are most urgent?
    g. What should be considered when determining how soon and in what order to address these challenges?
    h. If only one community center's issues could be addressed in the next couple of years, which one would you prioritize?

3. Priorities: These are the top features from the online survey – what is most important to you, these or something else?
    - Lap Pool
    - Leisure Pool
    - Meeting Rooms (Flexible for community groups, recreation classes, arts)
    - Flexible performance/events space
    - Dedicated fitness space with locker rooms (individual – free weights and machines or group classes)

4. Combined facilities
    a. The city's four community centers currently each serve different purposes. Do you prefer this approach? What do you think about combining and/or adding purposes? For example:
        i. Combine cultural arts and community meeting rooms and third place
        ii. Combine aquatics and recreational facility with community meeting rooms
        iii. Combine cultural arts and teen center
        iv. Combine aquatics and recreation center with a teen center
        v. What combination(s) would you propose?
    b. What concerns you?
    c. Intrigues you?

5. Location criteria/preference for centrally located facilities or separate sites
    a. Currently the city's four community centers. Three are located in Downtown and the pool is on Education Hill.
    b. Thinking about the future of Redmond, with Overlake Village and Downtown becoming the most populated neighborhoods, which will be served by light rail, do you have thoughts about where our

community centers should be? (*show growth map and provide blank map for marking where facilities should be in the future*)

6. Partnering

   Operating Partnership - It has been suggested that the city should partner with other services (e.g. YMCA running a recreation center or an arts non-profit running a cultural arts center, etc.) – requirements for operations and maintenance. What do you think about that? Example – Sammamish YMCA

   a. Shared Space Partnership – Share community center space and potentially programming roles:
      i. Girls and Boys Club
      ii. Non-profits
      Example – South Bellevue Community Center
   b. Shared Building or Site/ Separate Spaces:
      i. Affordable Housing
      ii. Non-profit offices
      iii. School (with some sharing of space)
      iv. Commercial space
      Example – 12th Avenue Arts, community schools
   c. Agency partnership with other agencies – shared space with neighboring cities or county.
      i. Would you use a regional community center located in a neighboring city?
      ii. How far would you go?
      iii. What services would you be willing to drive to?
   d. Financial Partnership
      i. What ideas for partners do you have?
      ii. What concerns you?
      iii. Intrigues you?

7. If you had the City Council's ear for one minute, what would you say to them? What advice would you give them about solving the problems with Redmond's Community Centers? (*Call out and flip chart or individually write responses on cards, depending on size of group*)

Other prompts if having trouble spurring conversation:

a. Share what you find most valuable about the center(s) you use.
b. If you don't use the community centers, why not? (Is there an amenity missing, not convenient to you, quality, other?)
c. What would you envision happening at a future community center that may not be happening today?
d. Having heard about the problems each of the centers face, what excites you the most about addressing these problems?
e. What's your biggest concern about solving these problems?

Listening Session Worksheet

Priority Activity

Below are the top priorities for community center features from responses to the online survey. Please rank them in order of most importance to you.

RANK THEM (1-5, with 1 being your highest priority)

___ Lap pool

___ Leisure pool

___ Meeting rooms (Flexible for community groups, recreation classes, arts)

___ Flexible performance/events space

___ Dedicated fitness space with locker rooms (Individual, free weights and machines, or group classes)

Any priorities missing from this list you would add?

_____

_____

_____

City Council Activity

If you had the City Council's ear for one minute, what would you say to them? What advice would you give them about solving the problems with Redmond's Community Centers?

_____

_____

_____

_____

_____

_____

_____

_____

_____

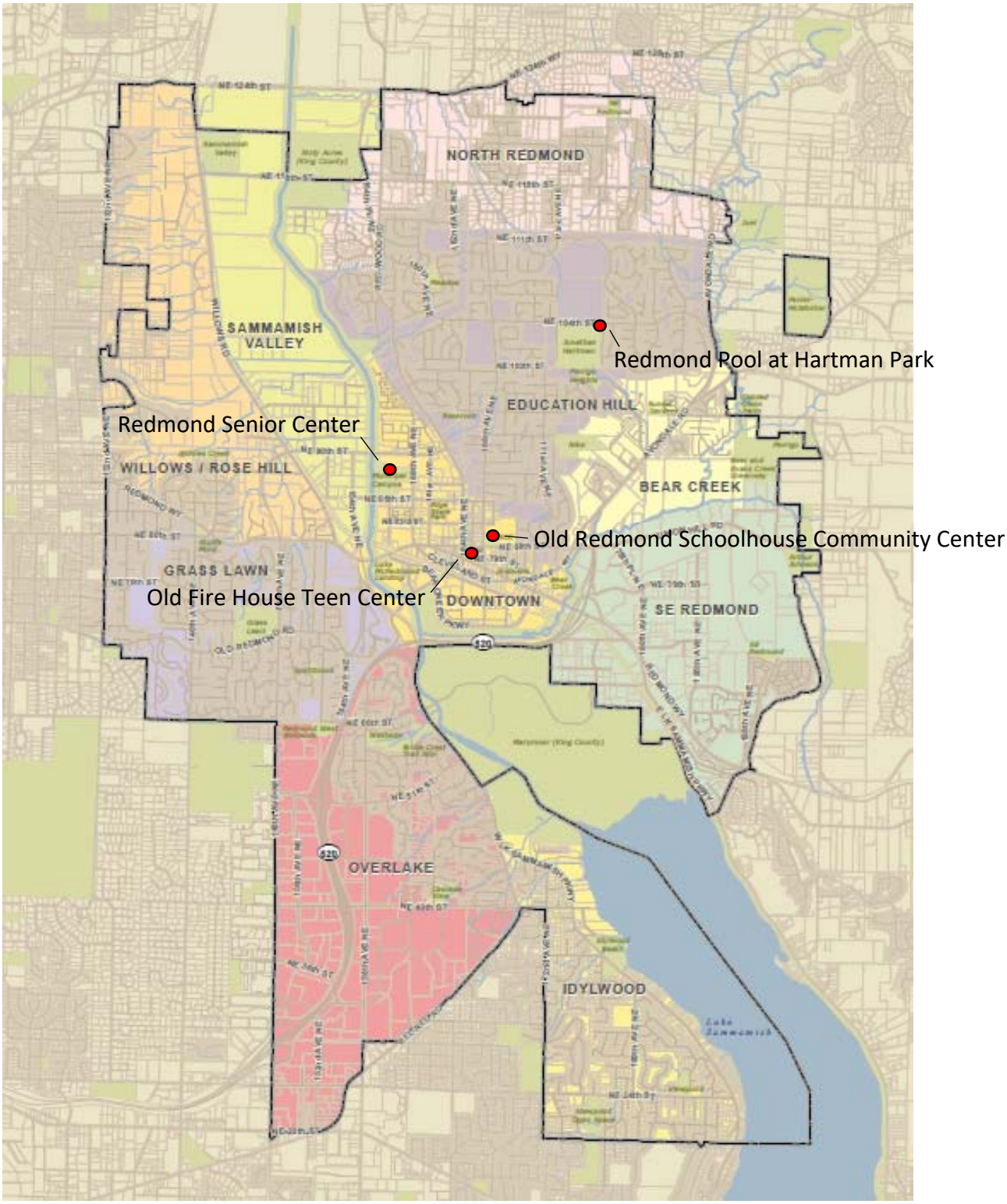
_____

Location Activity

Community Conversations – Sample Discussion Guide and Worksheet

Below is a map showing Redmond's neighborhoods and locations of the four existing community centers (three are Downtown and the pool is on Education Hill). Overlake and Downtown are expected to become Redmond's most populated neighborhoods in the future, and will also be served by light rail.

Please mark on the map where you think our community centers should be located.



Appendix B

Redmond's COMMUNITY CENTERS
Let's create the future NOW

Toplines from the Online Poll

Please share with us your thoughts for the future of Redmond's Community centers. Feel free to answer the questions that are most important to you.

Are Redmond's recreation centers currently meeting your needs?

Redmond Pool at Hartman Park

○ Yes, meeting all my needs	13%
○ Yes, meeting some of my needs	22%
○ No, not meeting my needs	32%
○ I do not use	33%

Old Redmond Schoolhouse Community Center

○ Yes, meeting all my needs	19%
○ Yes, meeting some of my needs	34%
○ No, not meeting my needs	11%
○ I do not use	36%

Old Fire House Teen Center

○ Yes, meeting all my needs	9%
○ Yes, meeting some of my needs	8%
○ No, not meeting my needs	5%
○ I do not use	78%

Redmond Senior Center

○ Yes, meeting all my needs	6%
○ Yes, meeting some of my needs	14%
○ No, not meeting my needs	3%
○ I do not use	77%

What community center features are needed to meet your needs and the needs of members of your household? (please check the appropriate box)

	Strongly Needed	Somewhat Needed	Not Needed	Unsure
Indoor recreation/leisure pool with play features	66%	20%	10%	4%
Indoor competitive lap pool	55%	20%	19%	7%
Indoor therapy pool	32%	30%	24%	13%
Indoor running track	26%	32%	32%	10%
Gym for basketball, volleyball, sports	48%	29%	15%	8%
Indoor playground	35%	29%	28%	8%
Community meeting spaces	45%	34%	13%	8%
Multi-purpose classes/activities	56%	31%	7%	5%
Cardio/weights	32%	34%	24%	10%
Group exercise/fitness classes	45%	34%	13%	8%
Locker rooms and showers	53%	27%	14%	6%
Spaces for performing arts and lectures	46%	33%	14%	8%
Space for art classes	40%	36%	14%	10%
Art exhibition space	23%	33%	30%	14%
Additional teen space	33%	28%	19%	19%
Additional senior space	21%	27%	25%	27%
Child care	27%	27%	29%	18%
Birthday parties/family gatherings	28%	32%	26%	14%

Are there other community center features we should consider? (n=320)

- Outside space (dog run, outdoor pool martial arts, bike racks, yoga) 37%
- Add'l artist studio space 16%
- Court space 11%
- Day center 8%
- Game room 6%

- Parking 5%
- Dance space 4%
- Café 3%
- Other, misc. 27%

What do you consider the most important criteria for the location of a future community center or centers? (Select top 3)

- Parking 67%
- Easy access by personal vehicle 45%
- Proximity to Downtown Redmond 41%
- Easy access by public transportation 37%
- Easy access to walk or bike 30%
- Proximity to Civic Campus 21%
- Proximity to existing community centers 11%
- Proximity to Marymoor Park area 9%
- Proximity to Overlake area 2%
- Other:_____ 5%

Should the City of Redmond consider a suitable partner (i.e. another city department, local nonprofit, Lake Washington School District, other public agencies, corporation or private developer) for the following:

…Joint use of a community center? (ie. Joint use with schools, Boys & Girls Club, or another city)

- Yes, consider partners 67%
- No, do not consider partners 14%
- Unsure 19%

…Shared use of a site? (i.e. site with fire station and community center or housing or business offices on upper floors of a community center building)

- Yes, consider partners 60%
- No, do not consider partners 22%
- Unsure 18%

Which of these alternatives are you most interested in?

○ A project where community center facilities (i.e. Pool, Teen Center, etc.) are combined into one building or located on the same site in Redmond	45%
○ A project where community center facilities (i.e. Pool, Teen Center, etc.) are located on separate sites throughout the city	31%
○ Unsure	24%

Do you have any other questions or comments?

○ Growth/general comments about development	32%
○ One location, one center	15%
○ Don't pursue partners	15%
○ Separate centers	11%
○ Pursue partners	10%
○ Fees, affordability, cost	10%
○ Parking	6%
○ Jazzercize	3%
○ Don't forget the arts	3%
○ Act now!	1%
○ Other, misc.	22%

To help us know how people across the city are responding, please tell us a little bit about yourself.

What neighborhood do you live in?

○ Bear Creek	6%
○ Downtown	9%
○ Education Hill	32%
○ Grass Lawn	6%
○ Idylwood	3%
○ North Redmond	10%
○ Overlake	3%
○ Sammamish Valley	2%
○ Southeast Redmond	3%

○ Willows/Rose Hill	4%
○ I am not a Redmond resident	9%
○ Other: _____	13%

What is your age?

○ Under 18 years	4%
○ 18-24 years	3%
○ 25-34 years	10%
○ 35-44 years	39%
○ 45-54 years	25%
○ 55-64 years	10%
○ 65+ years	7%
○ Prefer not to answer	2%

How long have you lived in Redmond?

○ Less than one year	3%
○ Less than 3 years	6%
○ 3-9 years	28%
○ 10+ years	54%
○ I don't live in Redmond	10%

To receive information about the project, please share your name and email address. (optional)

Name: _____

E-mail: _____

Appendix C

Report for Short Community Center Survey

Response Counts

Completion Rate:	**100%**	
	Complete	285

Total: 285

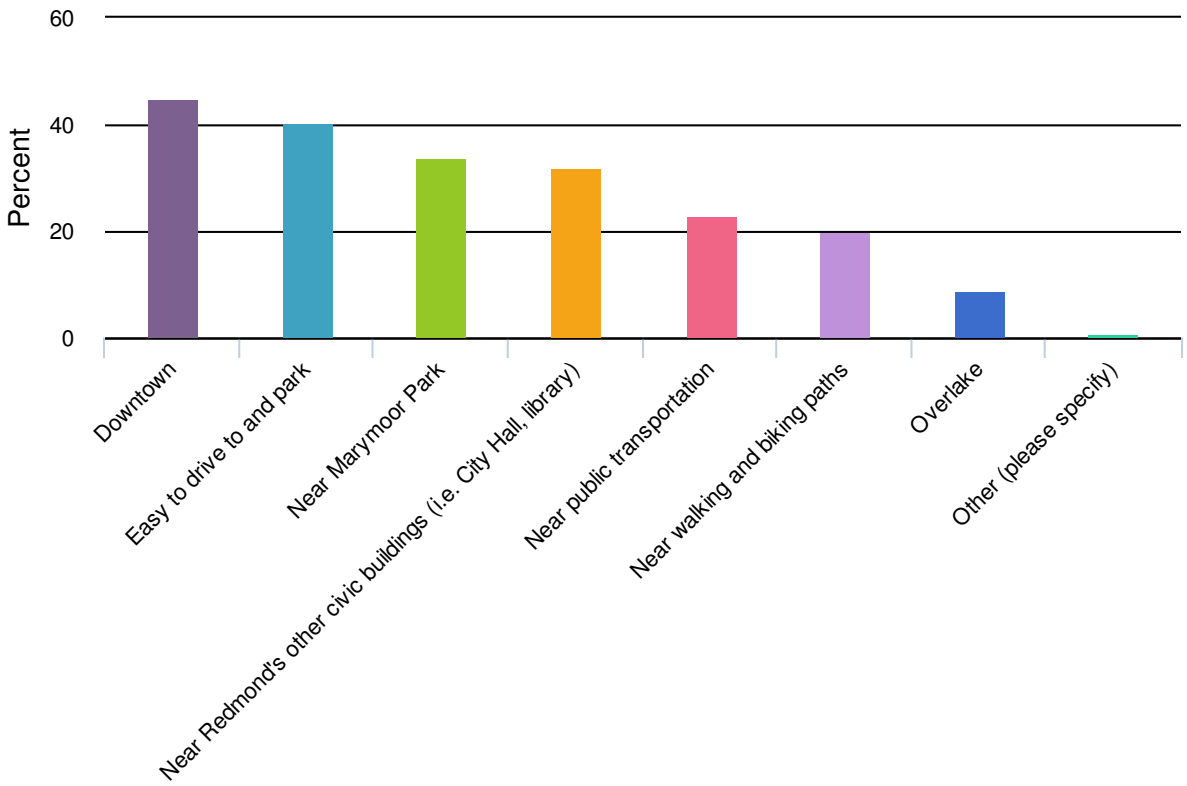
1. How important are these indoor community center features to you?

	Not important	Somewhat important	Important	Very important	No opinion	Responses
Multi-purpose rooms (for meetings, events, recreational classes) Count Column %	23 30.7%	40 20.0%	93 21.0%	120 18.4%	6 13.6%	282
Performing arts space (for cultural events, dance, concerts, theater) Count Column %	15 20.0%	24 12.0%	100 22.6%	138 21.2%	4 9.1%	281
Fitness elements (fitness class studios, gymnasium, weights, locker rooms) Count Column %	10 13.3%	46 23.0%	78 17.6%	139 21.4%	7 15.9%	280
Leisure/play pool Count Column %	9 12.0%	46 23.0%	78 17.6%	136 20.9%	12 27.3%	281

	Not important	Somewhat important	Important	Very important	No opinion	Responses
Lap pool Count Column %	18 24.0%	44 22.0%	93 21.0%	105 16.1%	15 34.1%	275
Basketball and sports facilities Count Column %	0 0.0%	0 0.0%	0 0.0%	1 0.2%	0 0.0%	1
Boat ramp Count Column %	0 0.0%	0 0.0%	0 0.0%	1 0.2%	0 0.0%	1
Clean bathroom Count Column %	0 0.0%	0 0.0%	0 0.0%	1 0.2%	0 0.0%	1
Clean floors Count Column %	0 0.0%	0 0.0%	1 0.2%	0 0.0%	0 0.0%	1
Clean water and lockerooms Count Column %	0 0.0%	0 0.0%	0 0.0%	1 0.2%	0 0.0%	1
Competition swimming Count Column %	0 0.0%	0 0.0%	0 0.0%	1 0.2%	0 0.0%	1
Kids activities Count Column %	0 0.0%	0 0.0%	0 0.0%	1 0.2%	0 0.0%	1

	Not important	Somewhat important	Important	Very important	No opinion	Responses
Kids basketball Count Column %	0 0.0%	0 0.0%	0 0.0%	1 0.2%	0 0.0%	1
Kids play courts/fields Count Column %	0 0.0%	0 0.0%	0 0.0%	1 0.2%	0 0.0%	1
Lobby Count Column %	0 0.0%	0 0.0%	0 0.0%	1 0.2%	0 0.0%	1
More room😁😀😆 Count Column %	0 0.0%	0 0.0%	0 0.0%	1 0.2%	0 0.0%	1
Private shower with curtains Count Column %	0 0.0%	0 0.0%	0 0.0%	1 0.2%	0 0.0%	1
Swim lessons Count Column %	0 0.0%	0 0.0%	0 0.0%	1 0.2%	0 0.0%	1
Water aerobics classes Count Column %	0 0.0%	0 0.0%	0 0.0%	1 0.2%	0 0.0%	1
Total	5.3%	14.2%	31.4%	46.1%	3.1%	1413 100.0%

2. What do you consider the most important location for a future community center? (Select up to 3)



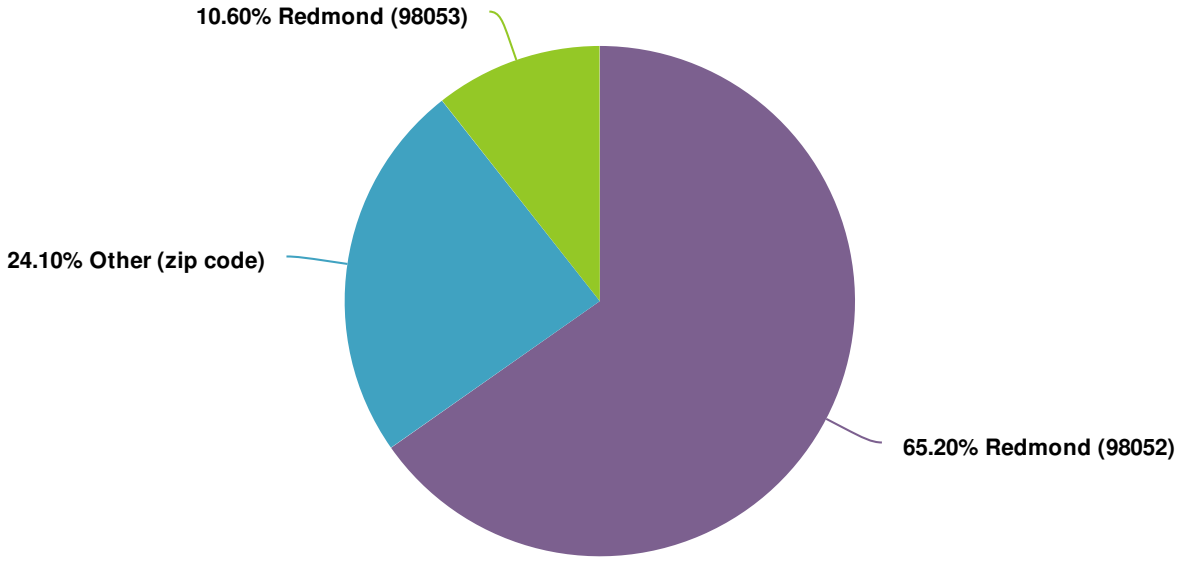
Value	Percent	Responses
Downtown	45.0%	127
Easy to drive to and park	40.4%	114
Near Marymoor Park	34.0%	96
Near Redmond's other civic buildings (i.e. City Hall, library)	31.9%	90
Near public transportation	23.0%	65
Near walking and biking paths	19.9%	56
Overlake	8.9%	25
Other (please specify)	0.7%	2

Statistics

Skipped	3
Total Responses	282

Other (please specify)	Count
As is	1
At the senior center	1
Total	2

3. Where do you live?



Value		Percent	Responses
Redmond (98052)		65.2%	184
Other (zip code)		24.1%	68
Redmond (98053)		10.6%	30
			Total: 282

Statistics

Skipped	3
Total Responses	282

Other (zip code)	Count
98074	11
98033	7
98077	7
98034	6
98008	5
98072	4
98004	3
98006	2
98019	2
98021	2
98027	2
98075	2
I don't know	2
90877	1
98005	1
98011	1
98029	1
98040	1
98053	1
98058	1
Total	68

Other (zip code)	Count
98065	1
98125	1
98270	1
98296	1
E	1
I do not know	1
Total	68

Appendix D

City of Redmond

Focus Group Summary Report

Redmond's COMMUNITY CENTERS

Let's create the future NOW

Prepared by EnviroIssues

enviroissues

DRAFT - February 2017

Research Objectives

- Identify the benchmark value perceptions and behaviors around community centers and other issues in Redmond
  - Urgency
- Gather initial reactions to various elements of studying Redmond's Community Centers
  - Location
  - Amenities
  - Partnerships
  - Cost
- Test frameworks and messages that resonate with community priorities
- Identify what information still needs to be collected in 2017
- Determine topics and questions to include in the upcoming poll

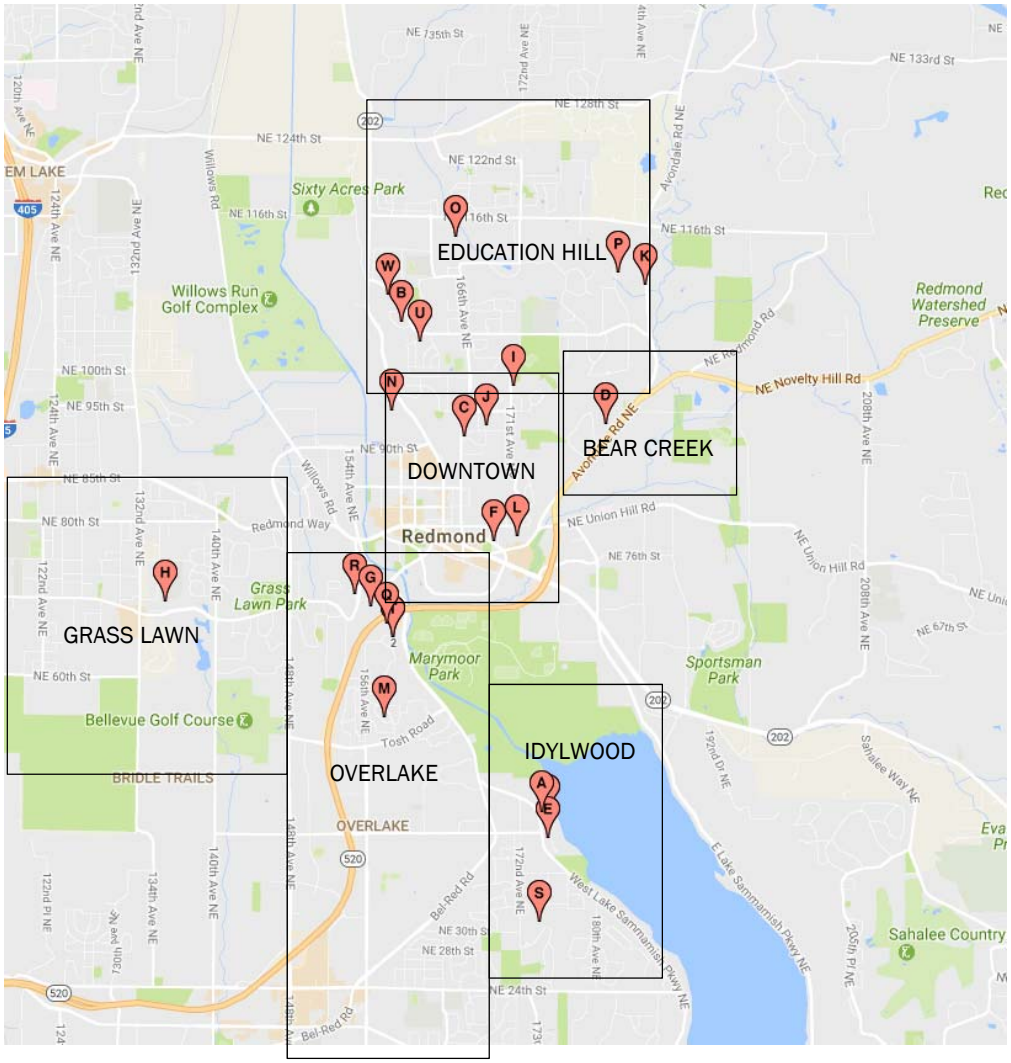
Focus Group Methodology

- 3 evening sessions held at Old Redmond Schoolhouse Community Center (ORSCC)
- Participants recruited online and via phone
  - 7 men and 20 women
  - 8 participants were non-white or spoke a second language at home
  - Mix of ages
- $75 cash incentive
- Moderation and note-taking provided by EnviroIssues

The focus groups were also designed to complement the influx of input to the website and during in-person community conversations and tabling events

	Criteria for Attendance	Number of Participants
Jan 25	Renters	9 participants
Jan 26	General population, no criteria other than residency	10 participants
Feb 2	Incomes < $50K	8 participants
		27 total

Map of Where Participants Live



- Focus group participants came from across Redmond

Key Findings

Top Issues

- Participants share a strong concern about rapid development in Redmond that has led to issues with traffic, construction, and a loss of character
- It is possible residents would connect new community centers with re-establishing community and smart planning for growth but not everyone connects those dots today

Urgency

- Participants agree the time is now to plan for 2018 and beyond

Usage

- Many participants use other cities' community centers because their perception is that there are newer facilities and programs and more accessible (i.e. no wait for swim lessons)
- A majority of participants in all three groups belong to private gyms
- Among current users, there is high satisfaction with ORSCC and the Senior Center in particular

Key Findings

Initial Reactions and Needs

- Both parking and transit access were priorities; residents expect both to be integrated into future plans
- Participants are split on the virtue of one consolidated center versus separate locations; however, if one center is built, it should be downtown
- Participants support renovating the Senior Center
- Arts, culture programs and space are important; residents are open to a second center to showcase Redmond's diversity and would rather have this than one consolidated location
- Participants agree that center offerings should reflect the interest of all users of facilities (i.e. disabled users, teens)
- Participants want the City to pursue corporate and non-profit partnerships to lower costs for residents

Best Messages

- The top rated message addresses the importance of community centers for everyone, including the broader benefits to non-users

Appendix E

REDMOND'S COMMUNITY CENTERS
Topline Results

EnviroIssues **N=400**
February 2017 **+/- 4.8%**

Hello. This is _____. I'm calling on behalf of the City of Redmond. May I please speak with _____? Is there another adult over 18 at home?

We would like you to participate in a research survey about Redmond's Community Centers. This is an important opportunity for residents to give feedback. We've been collecting feedback from many places so far, including focus groups, online surveys and conversations with the community.

Even if you've attended a meeting or submitted input online, the statistically-significant results from **this survey** will inform City Council action this spring.

(IF NECESSARY): The questions take about 15 minutes. All your answers will be strictly confidential; no individual responses are shared with anyone, at any time.

1. Can you confirm that we've reached you at your home address in Redmond?

Yes	100%
No	0%

2. Record gender

Male	52%
Female	48%

3. To make sure we have a representative sample of residents who take the survey, please tell me your age. (DO NOT READ, RECORD AGE INTO CATEGORY)

18-24	6%
25-34	11%
35-44	21%
45-59	31%
60-74	22%
Over 75	6%
Refused	3%

4. The City of Redmond has four community centers. As I read the names, (READ EACH NAME SLOWLY) can you tell me if you have visited any of them, and if so, if you'd consider yourself a frequent user today or not? And if you don't know anything about each center, please just say so. First, _____. (READ NAMES, ROTATE)

	FREQ. USER	OCCASIONAL USER	NON USER	(DON'T READ) NHO
( )A. Redmond Pool at Hartman Park	9%	19%	55%	17%

( )B. Old Redmond Schoolhouse Community Center	16%	27%	47%	10%
( )C. Senior Center	8%	19%	57%	16%
( )D. Old Fire House Teen Center	2%	11%	68%	19%

5. In general, do Redmond's community centers provide benefits in the way of: (READ, ROTATE)

	YES THEY DO	NO THEY DON'T	(DON'T READ) DK
( )A. Building community across neighborhoods	63%	13%	24%
( )B. Building community across cultures	67%	12%	21%
( )C. Providing space and activities for teens to build skills	67%	7%	26%
( )D. Providing space and activities for seniors to be active and healthy	74%	6%	20%
( )E. Providing children with skill building and new experiences in arts, fitness and group activities	69%	7%	25%

6. Before today, were you aware that: _____? (READ, ROTATE)

	YES AWARE	NOT AWARE	(DON'T READ) DK
( )A. The Teen Center needs significant investments in structural and mechanical systems	21%	77%	2%
( )B. The Senior Center needs significant investments in structural and mechanical systems	15%	83%	2%
( )C. The Redmond Pool is 40 years old and at the end of its useful life. It is on a month-to-month operating schedule now	34%	63%	3%
( )D. When the community approved the school district bond in 2016, it called for repurposing the Old Redmond Schoolhouse as a pre-school. Therefore, the city's lease of this building will end before the summer of 2018	28%	70%	2%

7. The City is likely to pursue and interim and a long-term plan for the future of Redmond's Community Centers. Would you support: _____ in less than 5 years, between 5 and 10 years or in 10 years or not at all? (READ, ROTATE)

	LESS <5 YRS	IN 5-10 YRS	IN 10 YRS	DON'T SUPPORT	(DON'T READ) DK
( )A. Replacing Redmond's pool	47%	20%	8%	15%	9%
( )B. Replacing the Old Redmond Schoolhouse Community Center with a new center	32%	28%	9%	15%	15%
( )C. Renovating the Senior Center	36%	31%	10%	10%	12%
()D Renovating the Teen Center	41%	28%	5%	13%	13%

7b. Of these, which would be your top priority? (**DO NOT READ**, RECORD FIRST ANSWER)

Replacing the pool	31%
Replacing the community center	19%
Renovating the Senior Center	22%
Renovating the Teen Center	16%
(DON'T READ) None of these	5%
(DON'T READ) DK	6%

8. If the city were to replace the current pool, would you like to see _____ ? (READ, ROTATE)

	YES INCLUDE	DON'T INCLUDE	(DON'T READ) DK
( )A. A lap pool included to accommodate swim teams and fitness swimmers	80%	17%	3%
( )B. A dive pool	51%	42%	7%
( )C. A leisure pool for families to play in, separate from lap swim	78%	15%	7%
( )D. A therapy pool for water exercise and rehabilitation	72%	21%	7%

9. Separate from a pool, would you like to see a community center with: (READ, ROTATE)

	YES INCLUDE	DON'T INCLUDE	(DON'T READ) DK
( )A. A gymnasium	65%	32%	3%
( )B. Fitness equipment and classrooms	63%	34%	3%
( )C. Flexible meeting space and classrooms	71%	27%	2%
( )D. Event space for performers, community groups and parties	71%	27%	2%
( )E. Child care	58%	36%	5%
( )F. Space for art classes such as pottery, music and dance	77%	21%	2%
( )G. A children's play area	81%	17%	2%

10. So far, we've talked about a variety of activities and classes you might find in a community center. Of these proposals, which is your preference? First, (READ, ROTATE): **one center** with aquatics, fitness and community meeting and events space. OR **two centers**, one as a stand-alone aquatics and fitness center and a separate, second community center facility that includes meeting rooms and arts and community event space?

One center	42%
Two centers (aquatics separate from Community center)	47%
(DON'T READ) DK	11%

10a. Which of these locations would be your first choice for a community center: (READ, ROTATE):

Downtown	30%
Overlake Village, near Microsoft	10%
Near Marymoor Park, where a future transit station will be	51%
In a neighborhood, (specify_____)	5%
(DON'T READ) DK	4%

11. Four light trail stations will be opening in Redmond between 2023 and 2024. I know that's a long way off, but considering new community center locations, should the city prioritize a location near one of these stations in Overlake, near Marymoor, or Downtown over a neighborhood location that won't have a transit station?

Yes	73%
No	21%
(DON'T READ) DK	6%

12. Let's talk about the current Teen Center for a moment. There are significant repairs and renovations needed to improve operations and future needs. Would you prefer to see this building renovated or replaced?

Renovated	50%
Replaced	24%
(DON'T READ) Neither	4%
(DON'T READ) DK	22%

12a. If it is replaced, should it be: (READ, ROTATE, RECORD ONE ANSWER)

Co-located with a new community center	28%
A stand-alone location downtown, as it is now	36%
A stand-alone central location to draw teens from all the area high schools	31%
(DON'T READ) DK	5%

13. Partners might be considered as part of the city's long-term strategy for its community centers. Partnerships could come in many varieties. For instance, do you have a mostly positive or mostly negative reaction to hearing the city could partner with:

	MOSTLY POSITIVE	MOSTLY NEGATIVE	(DON'T READ) DK
( )A. A corporation that provides sponsorship of a new community center to help with capital construction costs. The city would operate the building for the community	82%	14%	4%
( )B. Nonprofit partners who would share in the construction and operations of a community center	86%	11%	4%
( )C. A regional entity, like King County or a group of Eastside cities, to help with funding and operations	79%	16%	5%
( )D. A mix of groups that would operate their own distinct spaces for nonprofits, while the city operates a community center at the same site	64%	29%	7%

14. We've talked about a lot of things so far. The city will continue evaluating the most cost effective ways to deliver these projects. In addition, they will seek sponsorships, grants and using land they currently own to reduce the cost for taxpayers. The different combinations of projects could range from $25 million to $75 million. (PAUSE)

Knowing what you know now, should the city ask Redmond residents to consider an annual property tax increase of _____ based on a home valued at six hundred thousand dollars?

$141 to $175 dollars	15%
$111 to $140 dollars	15%
$91 to $110 dollars	18%
$60 to 90 dollars	29%
(DON'T READ) None of these	23%

We're just about finished and just have a few demographic questions for you.

A. What ethnic group do you consider yourself a part of or feel closest to? (DO NOT READ, MULTIPLE ANSWERS OK)

African-American or black	3%
Asian, Pacific Islander or Indian subcontinent	19%
Caucasian or white	67%
Hispanic or Latino/Latina	3%
Native American Indian	<1%
Other, specify	<1%
(DON'T READ) Prefer not to answer	11%

B. How many children under 18 live at home with you?

None	58%
1	12%
2	21%
3 or more	8%
(DON'T READ) Refused	0%

C. What neighborhood is home for you? (READ ONLY IF NECESSARY OR IF RESPONDENT OFFERS A NAME THAT IS NOT ON THIS LIST)

Bear Creek	10%
Downtown	15%
Education Hill	18%
Grass Lawn	14%
Idylwood	10%
North Redmond	6%
Overlake	12%
SE Redmond	7%
Willow/Rose Hill/Sammamish Valley	8%

THAT'S ALL WE HAVE TODAY. Thank you very much for your time and opinions.