

1. Agenda

Documents:

[061715AGENDA.PDF](#)

2. Meeting Materials

Documents:

[MEETING 4 MATERIALS.PDF](#)

REDMOND COMMUNITY HOMELESSNESS TASK FORCE

WEDNESDAY, JUNE 17, 2015

6:00 – 9:00 pm

City Council Conference Room, City Hall, First Floor (right across from Council Chambers)

PLEASE NOTE EARLIER START TIME – 6 PM – AND NEW MEETING LOCATION

AGENDA--MEETING 3

1. **Welcome, Introductions, Review of Agenda** (5 min.)
2. **Approval of Meeting 2 Summary** (3 min.)
3. **Response to Task Force Questions from Meetings 1 & 2** (10 min.)
 - a. Recent news articles on housing, homelessness
4. **Discussion: Site Visits – Report out from Task Force members** (20 min.)
 - a. Reactions? Surprises? Takeaways? Ideas for solutions?
5. **Discussion: Focus Group Transcripts:** (20 min.)
 - a. Reactions? Surprises? Takeaways? Ideas for solutions?
6. **Downtown Business Panel Presentation** (60 min.) (45 min. presentation—15 min. Q &A)
 - a. What issues/challenges are you experiencing as a result of homeless individuals in downtown Redmond?
 - b. What actions have you taken to date in response to these issues?
 - c. What ideas do you have for addressing your concerns?
 - d. What ideas do you have for addressing the needs of the homeless in the community?

[Break]

7. **Presentation from The Landing** (35 min.) (15-20 min. presentation—15-20 min. Q &A)
 - a. Overview of operations
 - b. Response to Task Force questions
8. **Proposal for next Agenda (July 8)**
 - a. Developing a “problem statement”
 - i. Approving a framework for Task Force recommendations: criteria, solution areas, potential stakeholders/partners
 - b. Discussion: potential recommendations—what’s on the table so far, and how will we get additional potential recommendations? Process for completing TF work

Attachment A: Lists of suggested focus group questions as offered by Task Force Members at Meeting 2

Questions proposed to ask Landing Residents	
	Are you using other services in addition to the Shelter?
	What services would help you get back on your feet?
	Why are you here?
	How did you hear about the Landing?
	What hasn't worked for you?
	Where to you go during the day when you're not at the Landing?
	Do you have a job? Would you like one? What do you need to be able to get a job?
	How many nights are you at the Landing each week? Where do you stay the other nights?
	Do you feel safe at the Landing?
	Do you feel safe when you're not at the Landing? What makes you feel un-safe?

Questions for Landings Operators	
	How many more staff do you need and what would you do with them?
	What other resources do you lack?
	What is the turn-away count?
	How many funders to you report to?
	Is government causing the problem? (federal/state/local)
	What day programs do you have available? What day programs to you wish you could offer?
	What's the rate of staff turnover? Why?
	How do you define success?
	Tell us the themes and needs that you see from the clients you serve
	Who provides "best in class" service to homeless youth – what do they do that's similar to what you do and what do they do differently?
	What are the top 3 things that your clients need to transition to a more productive way of life
	Are there things in the transcript from your clients that you disagree with, and if so, what are they?
	What 3 things do you want the community to know about the youth you serve?
	How do you admit guests and why do you use this process?
	What do you do for the kids you have to turn away?
	What are the negative influences the clients are experiencing?

Questions proposed to ask Other Homeless Residents	
	Are you using other services in addition to the shelter?
	What services would help you get back on your feet? Are they available to you?
	Why are you here?
	How did you hear about this shelter?
	What hasn't worked for you?
	Where to you go during the day when you're not at the shelter?
	Do you have a job? Would you like one? What do you need to be able to get a job?
	How many nights are you at the shelter each week? Where do you stay the other nights?
	Do you feel safe at the shelter?
	Do you feel safe when you're not at the shelter? What makes you feel un-safe?
	What barriers do you face to securing permanent housing?

Questions proposed to ask Camp Unity residents	
	Why are you here?
	What would you need to transition out of here?
	Do you want to transition out of here?
	Do you feel safe / secure here?
	Do you like the structure here?
	Are you ok with the responsibilities you have here?
	What do you do during the day when you're not here?
	Do you have a job? Would you like one? What would it take to help make that possible for you?
	Would you prefer to be in housing—if it was affordable to you, clean and safe?
	What are the barriers you experience to getting permanent housing?

Questions proposed to ask business owners	
	What impact is homelessness in downtown Redmond having: On your business? On your employees? On your customers?
	How often have you called the police about individuals who are apparently homeless?
	How much money and time have you spent to remedy the situation? (rough estimate)
	In general, what are the problems you experience
	Do you feel safe? How about your employees?
	When did you start experiencing these issues?
	What is your expectation for a solution—what does success look like? Zero presence of homeless individuals or?
	What solutions would you recommend the Task Force consider?
	Are there solutions you are willing to invest in?
	Have you experienced any property damage?
	How much do you know for certain about who is causing the problems for you (do they appear homeless or have you been able to confirm they are homeless)?
	Do you know what resources are available locally to which you can refer homeless individuals for help?

MEETING SUMMARY
REDMOND COMMUNITY HOMELESSNESS TASK FORCE
MEETING 3 – June 17, 2015
6:00 – 9:00 pm
Redmond City Hall, 15670 NE 85th Street
Council Conference Room

Task Force Members in Attendance:

Pam Mauk, Steve Daschle, Gary Smith, Andrew Koeppen, Carolyn Mansfield, Al Rosenthal, Chris Falco, Lara Bolger, Tim Short, Marian LaBeck, Andrea Liggett, Derek Wentorf, Tasha Witherspoon

Staff in Attendance:

Commander Charlie Gorman, Colleen Kelly, Brooke Buckingham, Karen Reed-Facilitator

Members of the Public Observing the Meeting:

Stan Conrad, Martha Sassorossi, David Fujimoto

Welcome, Introductions, Review of Agenda

Karen Reed welcomed the group and reviewed the ground rules and agenda.

Response to Task Force Questions from Meetings 1 & 2

Group reviewed recent news articles on housing/homelessness and follow-up to questions in the handouts.

Site Visits – Report out from Task Force members

Each task force member shared their reactions to the various site visits they attended (Camp Unity, Congregations for the Homeless, Sophia’s Way, Friends of Youth, Avondale Park, and Open Kitchen):

The Landing / Friends of Youth (FOY) – learned about the lottery process, didn’t realize how small the space was, learned that FOY provides outreach services. Impressed by focus on progression of clients towards stable housing. With only 100 youth beds countywide (20 beds at The Landing, we don’t come close to meeting the need). Question about partnership with faith community and willingness to have faith community help out.

Camp Unity – Observation that this group is not the group that is causing the problems at the library. Most folks here don’t seem to be from Redmond.

Congregations for the Homeless (CFH) – Members were impressed with the sense of community that CFH offers. Require an eastside connection to be a resident. Hope and vibrancy of the space. Good track record of getting people into housing after 4-6 months. Intensive case management.

Avondale Park – Observation about how this is a regional service, part of a regional system. Need for homework help for kids. Paperwork to get in is overwhelming. Most are eastside residents. FOY runs a couple units in the complex. In the systemic move away from transitional housing, there is concern that folks won’t be able to afford the rent.

Open Kitchen – Very welcoming to all members of the community and not just homeless individuals.

Sophia's Way – clean, personalized space. Removed from the central business district.

Review of Focus Group Transcripts of Homeless individuals and and representatives from Town Center:

Colleen shared that an additional focus group was added, which was a meeting with Redmond Town Center staff and Marriot staff. Task Force members shared key take-aways:

- **Redmond Town Center**
 - Hotel and bike patrols would be helpful – bike patrols would be funded by a proposed City levy.
 - Restrooms used for bathing.
 - Sense that greatest problems may be caused by a few individuals.
 - Use of trespass rules is an important but limited tool.

- **The Landing/FOY**
 - Very articulate and thoughtful individuals.
 - Many young adults have jobs.
 - Need for mailing address to get jobs. Suggestion to set up a PO Box which is anonymous and can't be tracked back to a homeless shelter.
 - Didn't realize some people weren't subject to Lottery for bed space
 - Where do people go if turned away?
 - Some have guaranteed spot if they are part of the program and/or working.
 - Feeling that The Landing has been attracting people and problems. "Police say The Landing is the problem."
 - Discussion regarding self-reliance, whether Landing residents are looking for help or to become self-reliant.
 - Observation that some communities in other parts of the world don't have homeless people

- **Sammamish Trail**
 - Awareness of mental health needs. Mentally ill individuals have been pushed onto the streets with closures of facilities. Question about police training.
 - Are outreach services available to help these individuals?

- **Camp Unity**
 - This area is so expensive, why try to even attempt to find housing here?
 - When some residents get money, they spend it all – budgeting skills are so important
 - This camp is more troubling for neighbors than is expressed by the transcript.

- **Bellevue Day Center**
 - Points out importance of showers/hygiene to get jobs.
 - Could a solution be to give folks housing through funding their first & last month's rent?
 - Noted interest of these folks to get work and improve their situation

- **Avondale Park**
 - Many situations of domestic violence.
 - Heartbreaking stories

- Discrimination/stereotypes experienced by residents

Overall/Common themes:

- How difficult it is to save up money for first/last months' rent.
- Need for budgeting/how to manage \$ services.
- There are good homeless people and bad homeless people (just like in general population). Lots of homeless individuals feel judged/criminalized.

Downtown Business Panel Presentation

Several task force members sat on the business panel (Al Rosenthal, Tasha Witherspoon, Tim Short, Andrew Koeppen; Chris Falco and Pam Mauk also participated). In addition, a co-owner of Hancock's bakery was on the panel.

Challenges and concerns expressed included:

- Damage to locks, theft of bikes
- Loss of tenants due to security concerns related to encountering homeless people
- Homeless people sleeping in stairwells
- Perception that we have a problem and we (the landlord) aren't doing anything about it needs to be addressed.
- Sites are not always secure, have to put up trespass notices
- More aggressive panhandling observed – Village Square incident
- Businesses have had to re-landscape and install landscaping
- Fear of crime
- Urinating/defecating in and around businesses
- Partying at night behind buildings.
- Card key systems, fire doors defeated.
- "Push them out of Redmond won't work. "
- Quit giving handouts.
- Need public education about resources and what to do
- Public restrooms need to be patrolled.
- General agreement that "last 3-4 years the problem has gotten worse"
- Signage, fencing installed

What would help? What solutions have you tried?

- Calling the Police frequently does help.
- A day center with showers and storage.
- Daytime together center space that's bigger—perhaps moved elsewhere in the city.
- Move the Landing
- Change perception that business owners hate the homeless.
- Publicize ways to help.
- Free printing of resumes.
- Poll individuals to find out "what brought you here?"

- Police security check-ups
- Advertise police programs to help inform landlords how to make their buildings safer
- Question about anti-panhandling laws; what happened to city plan to post anti-panhandling signs. Staff responded that the signs were put on hold while other approaches were explored by the regional work group
- Transportation passes.
- There's a fine line between enabling and helping people get out of their situation.
- Concern that expanding services will bring more people here and make the problem worse.
- Give money to organizations that help people, not panhandlers.
- Willingness to employ homeless individuals
- A feedback mechanism to notify service providers about particular troublemakers – so they will be held accountable.

Question from group about how much of the crime can be directly attributed to homeless individuals and not just criminal activity by anyone? Business members indicated that they had witnessed persons who were sleeping in their buildings, using restroom facilities for showering and that it is reasonable to assume that the behaviors were result of homeless individuals. Others noted we can't assume all bad behaviors downtown are necessarily being committed by homeless individuals.

Presentation from The Landing – Derek Wentorf and Trevor Marshall gave an overview of The Landing's services and operations.

- **Who is eligible?** – The Landing serves ages 18-24. However FOY serves young people between 16 and 18 in case management programs that operate during the day in Redmond.
- **How do youth find out about and access shelter?** – Variety of ways: street outreach staff, word of mouth, referrals from other social service providers & community members, parents dropping off young people, police departments, etc. They access shelter by showing up at 8:30 and going through the lottery process if there are more than 20 young people.
- **What happens when you have to turn someone away and what is the rate of turn-aways?** – All guests that are "lotto'd out" receive two bus tickets and if they are interested staff will call other shelters to see if they have any open beds. FOY staff will drive lotto'd guests to eastside shelters if they are interested. The Landing has averaged 1-2 "turn-aways" a night in calendar year 2015.
- **What services you provide?** Shelter, Case management, day time drop in services, street outreach services, mental health support, employment services, hygiene services, meals & emergency supplies including clothes.
- **What is expected of participants?** After 30 days at shelter, guests are expected to be actively working to move out of homelessness.
- **How do you define success?** Young people exiting homelessness and obtaining stable housing (either independently, in a structured housing program, or with friends & family).
- **What are the challenges/negative influences your clients are experiencing?** Isolation, stigmatized perceptions from the communities they are in, embarrassment, increased trauma, increased risk for violence, increased challenge to complete school & be an effective employee, increased risk of drug use, increased risk of criminal persecution,

- **What are the most common interventions needed for them to transition to a more productive life?** The main thing young people need is stable support from a community and guidance on how to make progress towards their goals. There are demands for mental health counseling as well as waiting list for supportive housing programs. We need more affordable housing and formerly homeless housing programs.
- **What resources do you find especially lacking?** Housing programs and affordable housing across King County. For the Redmond Youth Service Center, we need more space for current staff, more staff to operate drop in, Mental Health clinicians, and transportation support (to buy bus tickets).
- **What 3 things do you want the community to know about the youth you serve?** They are not that different than other young adults; they have often been dealt a challenging family life on top of increased likelihood for mental health and chemical dependency issues, they often want to be invisible. In the calendar year of 2014, Friends of Youth sheltered 238 different young people at The Landing. Most of the young people we serve don't want people to know they are homeless and often the communities that they live & work in will never know.
- **How are you funded? What if any barriers/challenges are caused by your funders?** King County, United Way of King County, FEMA, Cities of Redmond, Bellevue, Kirkland, Issaquah, and Sammamish, City of Seattle (one time this year), Corporate & Private Foundations, and community individual donations
- **What is the rate of staff turnover and why?** Typically we have relief staff that work 4-8 months, full time staff that work 6-12 months, supervisor position that works 12-18 months, program manager that works 12-18 months. The turnover is high because the work is hard (high crisis response, constant accusation as the "bad guy" from both the young people we serve and the community that they work within), required to work difficult hours (evening and overnight) and the compensation is low.

Topics for Next Meeting (July 8):

Karen shared that we are wrapping up the "learning phase" of the process and will be moving toward developing actionable solutions. She asked the members to be thinking of 3-5 ideas to address the business concerns and/or the concerns of homeless individuals.

Adjourn. The meeting was adjourned at 9:00 P.M.

Task Force Meetings 4-6 Road Map

Meeting 4

- Review & Edit problem statement
- Present Meeting 4-6 Roadmap
- Discuss & agree upon **criteria for recommendations/action items**
- Present “**action item framework**” [may be amended]
- Brainstorm solutions – map them on the framework (TF members put post its on 2xposter size chart)
- Discuss solutions—group similar ideas; identify gap areas; screen for things not meeting criteria.
- Determine whether sub-committees are desired/appropriate to work up additional detailed recommendations

Homework: *send in additional ideas if you like by July 20; subcommittees as appropriate*

Staff will do first-screen evaluation of ideas submitted by the 20th.

Meeting 5

- Approve problem statement
- Re-confirm criteria, action item framework.
- Report out from subcommittees.
- Review “ballot” of ideas. (mapped by the Staff screen as to criteria, cost, time to implement, lead/necessary partners)
 - focus on new ideas
 - eliminate duplicates, things not meeting criteria

Homework: *Cast ballot (fill in excel spreadsheet and send to Karen)*

Karen forwards ballot to City who will tabulate results for presentation & discussion at Meeting 6.

Meeting 6

- Review and discuss ballot results [presented in action framework form]. May move to re-vote any item
 - Equal or greater than 80% support = consensus item
 - Equal or greater than 60%, less than 80% = recommendation item
- Approve final results, outline of report.
- Agree to process for approving final report (Steering Committee approve? All members?)
- Agree to process for “roll-out” – committee/council meeting with Steering Committee presenting.

Redmond Community Homelessness Task Force—Meeting 4 Proposed Action Item Criteria and Recommendations Framework

Proposed Criteria

The Task Force is an advisory committee, charged with making recommendations to the Community.

Based on review the mission statement, the following criteria are recommended for consideration. Recommendations would be included for consideration by the Task Force if they meet all these criteria:

- **Actionable** – it is possible to implement this recommendation as a community (stakeholders needed are part of Redmond community and have means to take action necessary to accomplish the change sought)
- **Financially Willing Sponsors** – if the action involves public or private funding, the sponsor of the idea must be willing to advocate for the raising of the money (from private or public sector as appropriate)
- **Consistent with federal law** – could involve a recommended change in state law.
- **Short-Term or Near Term Timeline** – can be implemented within 1-5 years.

Should these criteria be amended? Are additional criteria appropriate?

Proposed Action Items / Recommendation “Framework”

The Framework is a way of grouping similar ideas, and being clear about who would be responsible for implementing the ideas. The framework is a matrix with 2 dimensions:

- A. Proposed categories of recommendations (including “Other”)
- B. Stakeholders who would be involved in implementation.

A. Proposed Categories of Recommendations

1. Improving public safety and reducing crime

Example: bike patrols in downtown combined with expanded funding for outreach to homeless individuals; focus on identifying and developing wrap-around plans to deal with chronically homeless individuals

2. Expand, Improve services to homeless/sheltered individuals

Examples: increase funding for mental health care access; expand job training programs in the City; subsidize transit cards for homeless individuals to help them get to jobs

3. Expand, Improve and Mitigate Impacts of shelter and housing options for the homeless, people with barriers to market housing

Examples: make it easier to site tent city facilities in the City; develop grant fund to support first/last months’ rent for individuals trying to move to permanent housing;

Work with new and existing providers to review operations and develop plans to mitigate impacts on surrounding community

4. Improve public (business, residents) understanding / ability to assist

Example: Cards with resource information made available to local businesses that they can give to homeless individuals; develop local business/city jobs offerings to homeless

5. Advocacy

Example: Advocate with other eastside communities to fund increased shelter capacity

6. Other

B. Proposed List of Community Stakeholders who would be partners in implementing recommendations

1. City
2. Business Community
3. Residents
4. Faith Community
5. Nonprofit Service/Shelter providers
6. Low Income housing providers
7. Other Cities, County
8. Homeless Individuals

D. Improve public (business, residents) understanding / ability to assist	D.1													
	D.2													
	D.3													
5 Advocacy	E.1													
	E.2													
	E.3													
6 Other	F.1													
	F.2													
	F.3													

Results tallied to show frequency distribution of TF member ratings of each idea, (& retain staff/stakeholder screen info)

- % rating 4-5 **Greater or equal to 80% voting 4-5 = consensus item 60-79% voting 4-5 = recommendation item**
- % rating 3
- % rating 1-2

Draft Problem Statement

The Redmond community – residents, business owners, nonprofit service organizations, the faith community, and city hall – have observed an increase in street level issues and homelessness in the past three years. The impacts are most notable in downtown Redmond, but are occurring in other areas of the City, as well as throughout the entire Eastside and all of King County: residents observe more loitering, panhandling, people sleeping outdoors in commercial areas and parks. Indeed urban and suburban homelessness is an issue of growing concern nationally. The City has also experienced an increase in property crimes in the last three years, which may or may not be directly attributable to the increased homeless population.

The homeless are not a monolithic population – they have many stories, have travelled many different paths to becoming homeless. What it will take to help each of them become stably housed are similarly varied.

And Redmond is not an island in its experience. While impacts are being felt locally, Redmond and its service agencies are part of a larger countywide system that has been established to address homelessness, poverty, mental illness and addiction on a regional and countywide basis. That system does not focus on city borders.

The Task Force identified the following issues and conditions to be of greatest concern:

- Street behaviors including loitering, trespassing in private buildings to use restrooms, get clean and sleep; panhandling; drug deals taking place on streets, alleys,
- Property damage including breaking of locks on buildings to gain access to private buildings
- Visible street homelessness
- Mental illness and addiction issues suffered by the homeless

Concerns arising from these issues and conditions include:

- Redmond becoming a less attractive place for business and visitors
- Residents afraid to use the library due to groups of young apparently homeless adults loitering in the vicinity
- Landlords losing tenants, employers losing employees due to frightening interactions with the homeless
- Residents afraid to use public trails and parks due to groups of apparently homeless individuals living or loitering in these areas
- Landlords and property owners suffering property damage, having to expend funds to repair damage and prevent future damage
- Concern for the human suffering experienced by individuals living on the streets, parks and open spaces of our city.

Constraints and obstacles to addressing these concerns and issues include:

- **Lack of Places for Homeless Individuals to Be**
 - Lack of sufficient shelter to house homeless individuals
 - Lack of affordable housing
 - Lack of day centers where homeless individuals can be during the day
 - Lack of hygiene centers where homeless individuals can get clean, take care of basic bodily needs
 - A regionalized system for youth homelessness that has only one shelter for young adults (18-24) in all of East King County, and that shelter –the Landing – is located in downtown Redmond

- **Difficult for the Homeless to Help Themselves**
 - An increasingly mobile society, with less family support available to people who fall on hard times
 - Lack of job opportunities, particularly lack of jobs that will pay enough to afford housing in the City /Eastside
 - Difficulty in saving enough money to afford first, last month’s rent and security deposit in order to move out of shelters
 - Lack of knowledge on the part of both the homeless and the public about resources available to assist the homeless
 - Lack of services, including mental health care, job training, addiction services
 - Lack of outreach services to connect homeless to services they need
 - Lack of transit passes to help homeless get to their jobs

- **Hard for Supportive Agencies to Help Homeless Individuals**
 - Lack of public understanding of the complexity of homelessness
 - Difficulty in finding and permitting sites for tent camps
 - Some homeless opt out of staying in shelters or using services available to them
 - Growing poverty in the region, increasingly generational poverty
 - Growing population means more people with challenges
 - Lack of adequate resources to address the challenges

Our task is to find actionable recommendations that the Redmond community can take to address these issues in the near term. We believe our action recommendations will result in meaningful improvement in the problems and challenges we observe.

COMPILATION OF IDEAS/SUGGESTIONS FOR ADDRESSING HOMELESSNESS IN REDMOND FROM FOCUS GROUPS AND THE COMMUNITY MEETING

From the Community Meeting:

- Need for Affordable Housing
- Outreach/Community Engagement
 - Outreach to the homeless/for the homeless
 - Outreach and Education to the Community as a whole
- Need for Day Centers/Urban Rest Centers
 - Showers, laundry facilities, lockers, computers, resources, etc.
- Support for Tent Encampments
 - Permit process & fees
- Resource Accessibility
 - Resources in one place
- Regional Collaboration
 - Redmond can't do it alone

From the Task Force Focus Groups—copied verbatim:

- And probably one of the best things you could do is, like I said it before, educate and make aware that homelessness is complex
- You can't have, you can't solve it by having these exclusion zones. Or not letting people who aren't dressed right into a store or into the library. These are all public accommodations
- I think it's important that people know what's out there and what is available. I think that they should make it a little bit more accessible to people that are trying to get into shelters
- The only thing I think that they should look at is it's just as well as there's good and bad poor people, there's good and bad rich people. So I don't think that they should make poverty a crime or a stereotype as to all homeless people or committing crimes because that's not true.
- I do know like when I was in the shelter staying at, they always got this updated list of what shelters were accepting what kind of people and how many spots they had available. Why can't that be public knowledge? Why does it have to be just for a case manager and a case worker to know? Why can't it be for the public so that it helps people?
- But where are people to go? Do you want to corral them in some far corner into the county? Do you want to truck them over to the desert? Do you want to move them over to the shore? I mean, where do you want them to be? So, if you get over the fear and work the problem, the thing that seems to make the most sense is to fold them in, support, embrace. Once you are physically exhausted and fatigued and your body is breaking down, you just look terrible, but you are not a criminal.
- Just more housing opportunities
- Give me the chance to show you that I can be a good tenant.

- Ask the community to work together to give back and help support each other. I know that there's several mechanic shops or auto body shops that actually help people out that are in need too with either reduced costs for repairs on cars or even getting cars for free. So I know that there are resources out there. They just need to be the more well-known.
- So I would just encourage your task force and others who are coming to your meetings to really think about, if everybody's displacing it, you're going to get somebody else's displacement, so it's no solution at all, really, just a bunch of recycling
- So I want to be able to send people out of here somewhere that they're going to be able to get into. It's two years usually the housing list. I don't know monies that are available but I know that I'd like to see some kind of aggressive forward thinking plan of action for developing housing
- I'd like to see the youth that are here in Redmond some way preventative measures outside of Friends of Youth could be developed so those kids could have something too that would keep them away from drugs and the other things that bring kids into homelessness. I'd like to see some kind of outreach in that park that's downtown and at the library
- But I really think that we need to come together and not just put it all on the city
- I don't think the one size fits all approach is going to work. Homeless people, the population of Camp Unity is not monolithic.
- My suggestion is that the city have some kind of a window or a helpdesk for people that are homeless or struggling or trying to get permanent housing or get out of camp or better their lives a window or some city representative who will be a troubleshooter and help them solve whatever issue is a direct face time person to person contact where the person for the city can tailor whatever help that individual person needs
- I think the city needs to have some place that's more inviting some place that's a little welcoming for them where they can get coffee, sit down, in the wintertime not have to freeze
- if there's people that would be more compassionate towards hiring people who are homeless who have those skills and putting those who want to work in touch with people--a network that hires people that are in our situation would be a good start because people want to work, it's just they get discouraged
- I think that the taskforce should have more people that are in this situation be ongoing and involved in what's being said.
- Make some sack lunches, take the sack lunches to them. Break that first ice. You know what I'm saying? If you start doing little stuff like that for them, eventually, they'll start opening up more and telling you more what you need to know.
- Three things I need--Just quality, safe place to sleep and quality rest in a secure area. Two, staying neat and clean; clean clothes, showering. And three; getting from A to B.

- If Redmond and the community center or wherever they could had like a central are where people who were trying to get on their feet and get work. Like he was talking, he had a reputation because there are a number of things. So many people need an odd job, whether it be just a temporary thing at a business, well, we need to paint this we need just a special task for the day or the week. The thing is now like he was saying people here in Redmond would say okay well my yard needs raking or I need to clean the drains or something off the roof or something or just have somebody cut the grass.
- I would recommend hooking up United Way of King County just because of all the resources understanding that they have county wide, which would incorporate the east side specifically
- I maybe would recommend trying to partner up with King County Metro to try and find some solutions around there when people can be more mobile obviously, they won't have to feel the need to congregate all in the same place, which can also help with job, school and housing
- So if a housing first-type model could be taken into account or just looking at what types of options we have for housing in the broader community of East King County, I would highly recommend that.
- I guess I just also have another question just to put out there. What rent control looks like in Redmond and in the communities around us. Seemingly, any healthy community will be able to; people that work in that city will also be able to live in that city.
- I don't know if you have reached out to the various schools and been able to include them in the discussion. Not just the administrative, but kind of the boots on the ground that dealing with programs to support families.
- I think it's really important to have some sort of model where youth are in positions of leadership to be able to develop solutions for these issues.
- I mean, always send any applicants our way and all that, I mean, yeah, we'd just love to just see these people, like you said, instead of just handing them cash, but getting them jobs and all that kind of stuff.
- There are groups out there like Mainstay and these groups work with, typically, people with disabilities. I know that there's a large part of homeless that may have a disability or two that we could qualify that we might be able to umbrella. DVR (Department of Vocational Rehabilitation) is another one that jumps out at me.
- Could we as a city work with, worksource, so that someone can approach that guy on 520 on that off-ramp and say you know what? Gosh, not only do we have a meal for you tonight, we're not going to give you cash. We have a meal for you tonight, as a city, but we have an opportunity for you to go through Skills, which is going to allow you to find that job that you're looking for.
- For the people that are friendly and cooperative and that, maybe then just having an approach of, this is how the City of Redmond responds, like you were saying, even if it was like a card that you would give to the establishment, it's like the Marriott or Redmond Town Center, that when we do encounter these people, we can say, hey here's a card, go to this place. You can get a meal. You can have a place to stay tonight and they'll help you.

- So, from a police standpoint, we've reached out we've asked can you adopt us? Because in a lot of cities I've been in Beverly Hills, LA we get adopt a program and so an officer adopts a hotel on the overnight, they want to adopt a Town Center so that officer's beat that particular night is to check in with those staffs.
- Being the Town Center people do come here so your staff [police] comes here and having them sit outside at Starbucks by the fireplace and have coffee, I love that because it gives us a presence and that. So I think continuing those roles are very helpful for us.
- Bike patrol would be huge. I mean I have some doing foot patrol so if the opportunity of an officer being able park somewhere in Town Center a couple times a day and a couple officers just walk the Town Center, again, it's that presence piece and I know that's been very effective in other communities I've been in just to see someone on foot or to see someone on a bike.
- Housing for low-income individuals and families is definitely seen as an investment. But it maybe should be more seen as a priority if people are worried about their safety in a public community.
- If you're worried about your safety in the community, if you talk to us, you will very quickly find out who it is and who it is not that you can talk to and who it is not that you can trust amongst us. Taking that chance to talk to us as an individual and find out our story, you will feel safer after having that conversation with us.
- Keep the Landing-- I'm just really thankful and I feel like this is the best program I've ever been in and felt so much at home, yet it's not my home. If this place wasn't here, we'd be at the library and at more public places...if this place doesn't exist, if you remove this place, if you take this place away, you're not helping us, you're only including us in more of your public areas that you don't want to see us in.