SAFETY

I WANT TO BE SAFE WHERE I LIVE, LEARN, WORK, AND PLAY

REQUEST FOR OFFERS

TEAM MEMBERS

Team Lead: Erika Vandenbrande, Planning Team Member: Ryan Edwardsen, Finance & IS Team Member: Kendra Johnson, Human Resources

Team Member: Sandy Yeager, Public Works

RESULTS INDICATORS

Indicator 1: Quantity of violent crimes (crimes against persons) and quantity of selected property crimes (auto theft, auto prowl and identity theft).

Measure Description: Quantity of violent crimes (technically known as "Part I Crimes") is a national standard often used in reference to public safety. Its relevance to Redmond is less than other selected property crimes (Redmond has fewer violent crimes than most urban communities) so the measure also presents information about crimes that are experienced more often in Redmond.

Calculation Method: Data is collected from police records.

Indicator 2: The percentage of times the Redmond Fire and Emergency Medical Services meet targets by providing a safe response with the right people and necessary equipment within the identified time targets.

Measure Description: The ability to respond quickly enough with the right people and equipment to have a positive impact on the outcome of an emergency event is crucial to the success of this service. The time to respond can be influenced by the dispatch system (an outside agency), our ability to get the right people and equipment on the street and the ability to navigate the transportation system to the incident.

Calculation Method: The time it takes to respond to an incident scene is provided by city dispatch services and records keeping system. There is currently no benchmark for the time targets but those are being developed. There is currently no way to determine if the right people and equipment responded – those will be developed.

Indicator 3: Number of residents engaged in activities related to public safety.

Measure Description: This measure identifies participation in community activities that are believed to result in improved overall safety. These include: active neighborhood watch groups, Community Emergency Response Teams (CERT), National Night Out and CPR training.

Calculation Method: Data for this measure will be generated by the City's biennial survey.

Indicator 4: Percent of community responding they feel safe in their neighborhoods.

Measure Description: A measure will illustrate the overall sense of safety by Redmond's residents.

Calculation Method: Data for this measure will be generated by the City's biennial survey.

INTRODUCTION/SUMMARY OF CAUSE & EFFECT MAP

The four factors in the Safety Team's Cause and Effect Map are: Response, Prevention, Community Involvement/Partnership and Planning, Preparedness and Recovery.

Factor 1: Response

Emergency Response is the essential factor contributing to safety. Effective emergency response is the foundation of creating a community that is and feels safe. It begins with someone to answer that initial call for help, which in turn is supported by a timely response by properly trained personnel who respond with the right equipment and resources to address the issue.

Factor 2: Prevention

A City that proactively anticipates and seeks to address underlying causes that may impact safety is ultimately a safer community. Programs such as crime deterrence, fire mitigation, code enforcement, inspections, and design and maintenance of our community's built environment reinforce safety as a core characteristic.

Factor 3: Community Involvement and Partnerships

Everyone has a role in creating and maintaining a safe community. A city government that reaches out to its citizens to educate, update and work as a team results in a safer community. Collaboration with neighboring jurisdictions and regional services further enhances safety.

Factor 4: Planning, Preparedness and Recovery

Being prepared creates a safer community. Plans, programs, training and maintenance that anticipate common and extraordinary events ultimately provide a sense of community safety.

PURCHASING STRATEGIES

WE ARE LOOKING FOR OFFERS THAT:

Strategy 1: We are looking for offers that support efficient and effective responses to safety issues. Specifically offers that provide:

- Safe and timely response
- Appropriately equipped response teams
- Well-trained staff and well-maintained equipment
- Coordinated, inter-agency response to emergencies
- Efficient delivery of enforcement and prosecutorial services

Strategy 2: We are looking for offers that encourage proactive, innovative, and cost-effective approaches to prevent safety issues. Specifically offers that:

- Provide programs to reduce crime, prevent fires, obviate accidents/incidents and ensure a safe built environment and infrastructure
- Reduce potential hazards and address community safety issues to minimize risk to the public
- Enforce codes and ordinances and ensure inspections
- Provide prevention strategies that span multiple generations and vulnerabilities

Strategy 3: We are looking for offers that engage our community to become more aware, safe and resilient. Specifically offers that:

- Foster community involvement and partnerships that enable all citizens to collaborate with businesses, the City and one another around issues of safety, prevention and compliance
- Ensure access to public safety information for all populations through innovative and effective education and outreach
- Implement appropriate proportional and coordinated approaches that leverage the resources of local, regional and federal agencies to address safety issues

Strategy 4: We are looking for offers that support strategic plans, readiness and resiliency. Specifically offers that:

- Ensure disaster preparedness including restoration of community, government and business services after an emergency
- Deploy technology that supports achieving effective response, prevention, early warning and communication
- Ensure availability of appropriate detention facilities for offenders

NOTES/PRACTICES/SUPPORTING EVIDENCE

The Safety Team Request for Offers is supported based on the following evidence and information sources:

- 1. Interview with Police Chief Ron Gibson
- 2. Interview with Fire Chief Tommy Smith
- 3. Interview with Public Works Director Linda de Boldt
- 4. Interview with Assistant Planning Director Jason Lynch
- 5. Interview with Deputy Fire Chief Todd Short
- 6. Redmond community member comment events
- 7. City of Redmond, department performance measures
- 8. City of Redmond Community Indicators Report
- 9. Handbook on the crime prevention guidelines Making them work, The Handbook was prepared for the United Nations Office on Drugs and Crime (UNODC) by Margaret Shaw, Director of Analysis and Exchange at ICPC,04-11-2010
- 10. "America's Safest Cites", FORBES 12/15/11

- 11. Crime Prevention through Environmental Design, General guidelines for designing safer communities, City of Virginia Beach, January, 2000.
- 12. Crime Prevention Through Environmental Design, Seattle Police Dept., www.seattle.gov/police/prevention/neighborhood/CPTED.htm
- 13. Community Outreach, Seattle Police Dept,2012,www.seattle.gov/police/community/defalut.htm 14. Fire Safety for Older Adults,2012, www.usfa.fema.gov/citizens/older
- 14. Community Oriented Policing Services, US Dept. of Justice, www.cops.usdoj.gov
- 15. National Network for safe Communities, 2012, www.nnscommunities.org/
- 16. Best practices for a safe community, highway and traffic safety activities, National Highway traffic safety administration,
 - http://www.nhtsa.gov/Driving+Safety/Safe+Communities/Safe+Communities+Activities
- 17. Safe communities America, National safety council, 2012, http://www.nsc.org/safety_work/SafeCommunitiesAmerica/Pages/SafeCommunitiesAmericaHome.a spx

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